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# Journal of Information Sciences and Application

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# M-Commerce In India: Emerging Issues

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## **ABSTRACT**

*This paper extends research on mobile commerce in India. It lists the issues being faced by the Indian M-commerce industry. Businesses and its strategies are ever changing with the advancement of time and technologies. Earlier, business strategies were based on limited geographical reach and scope for the growth. But because of rapid advancements in the Internet and communications technologies geographical boundaries are diminishing. M-commerce industry is young in India. 9% Indians are using smart phones for the purpose of rapidly consuming contents such as gaming, videos, songs and entertainment on their smart devices and this leads to steady growth in mobile advertising and apps industry. Indian m-commerce industry, however, is yet not developed enough for comparison to the m-Commerce market in the developed countries. Some of the reasons for a contrast is due to some political, social, economical and cultural factors, but rate at which growth is increasing it is expected that the growth would increase in times to come.*

**Keywords:** *M-commerce; Mobile Commerce; M-commerce barriers; Mobile Payments; Mobile Governance, M-commerce value chain; Mobile commerce applications; M-commerce applications; Mobile commerce growth drivers; Mobile commerce value chain.*

## **INTRODUCTION**

From 1990s onwards E-commerce (electronic commerce) is adding higher values to all types of businesses and academics as well – as a result the users are changing the way business is carried out, people are moving from offline to online transactions. The latter modality is relatively easy, convenient and cheap. But advancement of wireless technology from 2000 onwards has changed and adding new values to business, benefits and conveniences for all its users. And this advanced technology is known as M-commerce or Mobile Commerce. In other words, m-commerce refers to the commerce that is carried out by using wireless devices. Mobile Commerce is the advanced version of e-commerce, mobile commerce, which not only includes all e-commerce transactions, but also provides greater flexibility and convenience to its subscribers. Both the telecommunications industry and the business world are starting to see m-commerce as a major focus for the future.

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## DEFINITIONS OF M-COMMERCE

"Mobile Commerce is the use of information technologies and communication technologies for the purpose of mobile integration of different value chains and business processes, and for the purpose of management of business relationships."

(Webagency)

"M-Commerce is the use of mobile devices to communicate, inform transact and entertain using text and data via a connection to public and private networks."

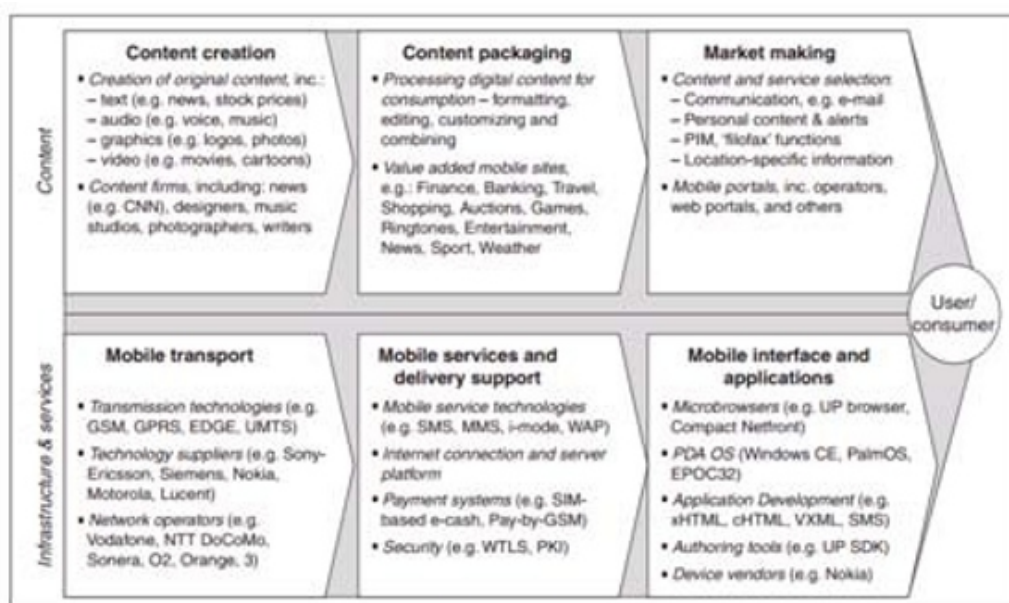
(Lehman Brothers)

"The core of mobile e-commerce is the use of a terminal (telephone, PDA, PC device, or custom terminal) and public mobile network (necessary but not sufficient) to access information and conduct transactions that result in the transfer of value in exchange for information, services or goods."

(Ovum)

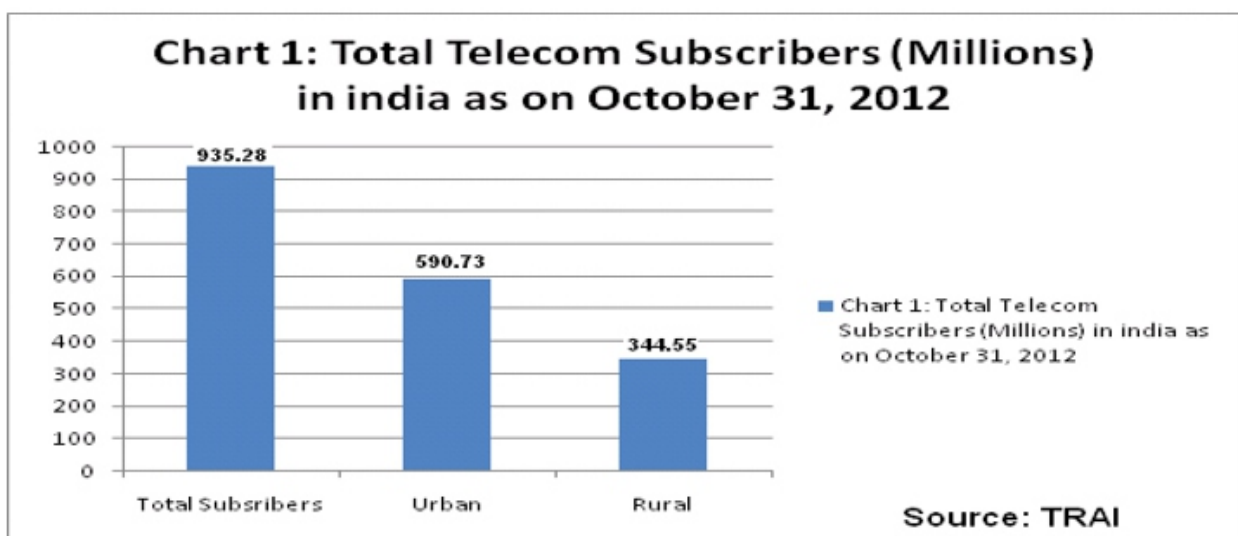
"The use of mobile handheld devices to communicate, interact via an always-on high-speed connection to the Internet."

(Forrester)

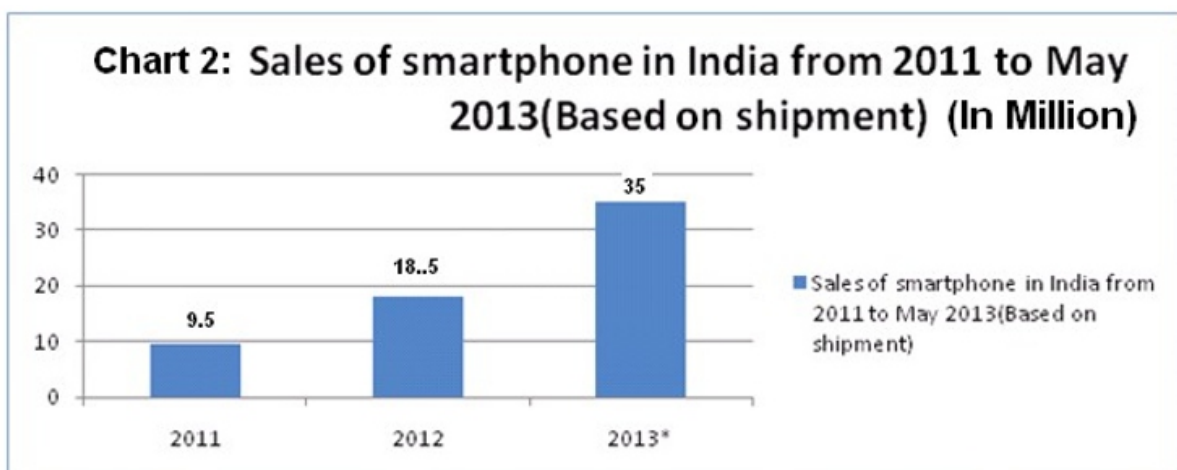


The m-commerce value chain (source: Barnes, 2002)

As depicted in the figure the M-Commerce value chain includes content creation, content packaging, market making, mobile transport, mobile services and mobile interface and application those are used by the users to practice M-commerce. It is carried out using mobile phone devices, PDAs or other handheld devices. M-commerce applications have 2 major characteristics: broad reach and mobility. Mobility implies portability, for example, users can conduct their businesses in real time via mobile devices. With the help of M-commerce, people can be reached at any time via mobile devices. And by broad reach it means that the reach of M-commerce is more than e-commerce as for the use M-commerce, mobile devices are needed which are already widely spreading all over the world. Such is the extent of adoption of mobile phones that researchers have forecasted that by 2017 the number of mobiles on earth would exceed the population on earth.



A study by Telecom Regularity Authority of India (TRAI), more than 935 million subscribers. As per Chart: 1, in India has the second largest number of mobile phone users in the world. And among these 935 million users there are approximately 18-20 million users who are using smart phones as shown in Chart: 2. Although this is a very small number, that is only 2%(approximately). But it is encouraging to note that the growth of smart phone industry in 2012 is 200% of that in 2011.



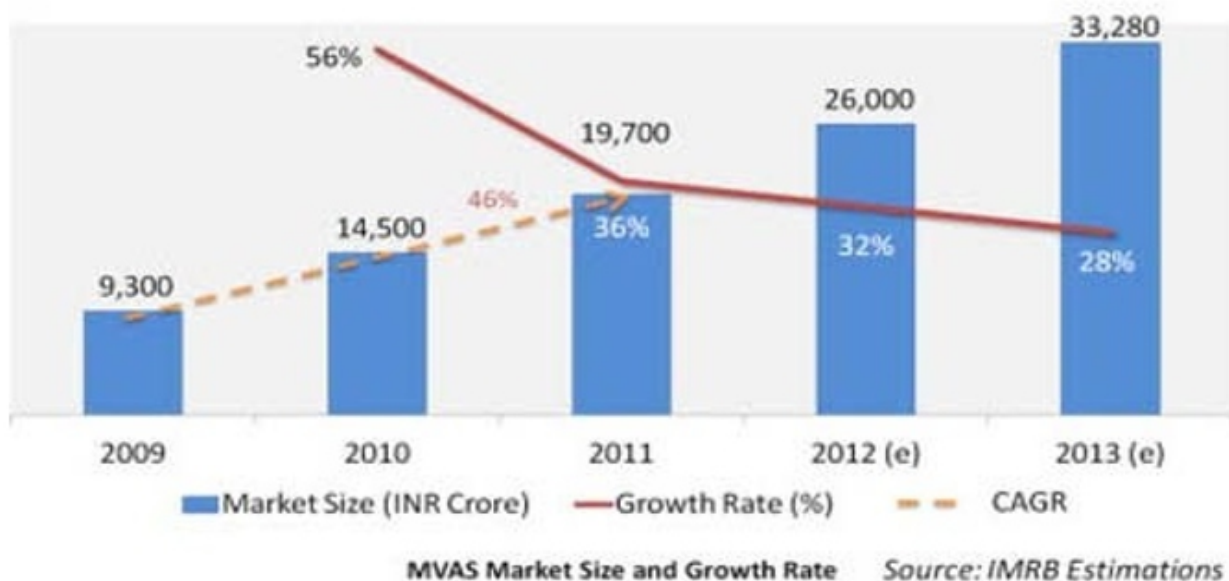
**Table 1 Top Five Smartphone Markets and Market Share for 2011, 2012 and 2016 (Based on shipments)**

Country	2011 Market Share	2012 Market Share	2016 Market Share	2011 – 2016 CAGR
PRC	18.30%	26.50%	23.00%	26.20%
USA	21.30%	17.80%	14.50%	11.60%
India	2.20%	2.50%	8.50%	57.50%
Brazil	1.80%	2.30%	4.40%	44.00%
United Kingdom	5.30%	4.50%	3.60%	11.50%
Rest of world	51.10%	46.40%	46.00%	18.10%
Total	100.00%	100.00%	100.00%	20.50%

To provide mobile commerce to consumers/businesses three broad aspects work simultaneously, these are: wireless network infrastructure which includes networking requirements & wireless/mobile network, mobile middleware which includes agent technologies, database management wireless & mobile communication systems, wireless & mobile protocols and finally it is the mobile interface and mobile handheld devices.

All these aspects of m-commerce together provide flexibility, convenience, mobility, ease of use and low cost to the businesses as well as to customers. With the help of M-commerce many services like location based services, mobile advertisement, mobile entertainment services, games, mobile financial applications, product locating and searching, wireless reengineering, travel, ticketing, Enterprise Resource Planning, entertainment, healthcare services etc.

**Chart 3: Mobile VAS Size and Growth Rate**





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Although M-commerce market has displayed huge growth in recent years but there is a wide gap between technology capabilities and the consumer's expectations. M-commerce players need to improve the user interface soon and implement innovative pricing structures. Despite initial hiccups the users, consumers have envisioned that once the glitches are removed, mobile applications will become an integral part of business as well. But investing in m-commerce has its own risks. While there is potential for a lot of money to be made, there is also potential to lose as well. Organizational and system changes in a business to allow for M-Commerce can be huge, and that means a lot of extra cost. Getting high return on investment can take a long time, and businesses aren't always prepared to stay afloat until they recoup that money. A consumer who uses a device for M-commerce needs to feel secure. Because customers have to provide personal and financial information, hence the reliability and security of the systems must be high.

### **GROWTH DRIVERS OF M-COMMERCE:**

M-commerce is characterized by some special features that generate certain advantages viz- a-viz conventional forms of commercial transactions or as compare to electronic commerce.

**Instant connectivity:** Ever since the introduction of the GPRS (General Packet Radio Service) mobile devices are offering consistent connectivity and services, which help people to remain always connected with others. This feature brings convenience to the consumers.

**Personalization Factor:** Since mobile devices are often used by an individual, they are ideal for personal information. Mobile technology provides the benefits to personalize messages to various segment group, based upon time and location etc. For the M-commerce's success mobile databases have become a primary factor by providing personalized services and compiling personalized information.

**Mobility factor:** Users can easily carry smart phones or mobile devices with them. So any consumer who wants to do monetary transactions need not to go for any cyber to use e-commerce but he/she can perform transactions from anywhere.

**Immediacy:** Immediacy is the possibility of real-time of services (the “anytime” feature). This feature is significant for some services that need time critical and a quick reaction. For example in the case of stock market a broker need a real time data in a very fast manner.

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**Localization:** The latest positioning technologies, such as the GPS (Global Positioning System), allow companies to offer services and goods to the user based on the current location of the customers. So the location based services meets the consumer's requirement and localized content and services.

**Broad reach ability/Ubiquitous computing:** Mobile devices or smart phones provide instant connectivity to the users and its reach ability is also very high as compared to other traditional commerce or e-commerce methods.

**Ubiquity:** Ubiquity means that the user can use services and carry out online transactions independent of his current geographic location. And with the help of this feature a user can use many services such as he/she can check the price of a product online while shopping in a supermarket.

**Reach factor:** Due to the unprecedented growth in mobile phone sector from the last past 5 years, mobile phones have penetrated deep into the population. And this penetration level is much higher than other areas such as wire line phones, cable television, bank accounts, Internet, PCs, etc. Mobile networks cover rural areas where there are lack of other facilities such as bank branches, land line phones, internet etc.

**Cheap 3G services:** In the coming few months it is expected that the 3G networks and services expected to be rolled out in India. And with this the user experience for the use of data services over smart phones is expected to improve significantly.

**Table 2 Top Five Smart phone Markets and Market Share for 2011, 2012 and 2016 (Based on shipments)**

Country	2011 Market Share	2012 Market Share	2016 Market Share	2011 – 2016 CAGR
PRC	18.30%	26.50%	23.00%	26.20%
USA	21.30%	17.80%	14.50%	11.60%
India	2.20%	2.50%	8.50%	57.50%
Brazil	1.80%	2.30%	4.40%	44.00%
United Kingdom	5.30%	4.50%	3.60%	11.50%
Rest of world	51.10%	46.40%	46.00%	18.10%
Total	100.00%	100.00%	100.00%	20.50%

**Cheap and Smart handsets:** From the last few years the smart phone industry has given a lot to the customers, not only in-terms of latest handsets, even smart handsets on a cheaper and reasonable price. With the advancement and competition in this industry all companies are trying to give latest technology to.

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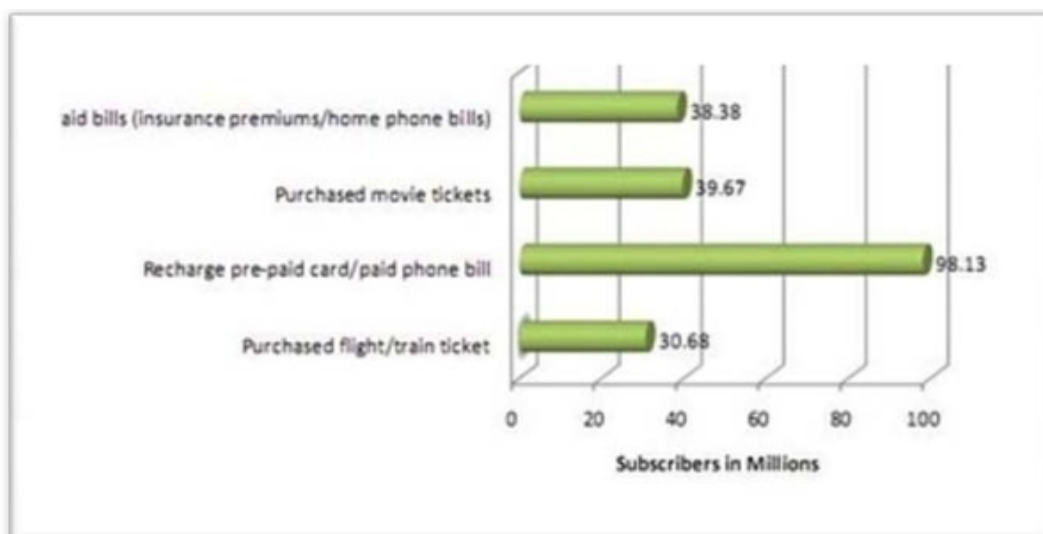
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## MOBILE COMMERCE APPLICATIONS:

**Entertainment:** Entertainment on smart phone devices has played an important role in development not only for entertainment industry but also for M-commerce industry, mobile application development industry, mobile hardware industry and many more industries which are directly or indirectly connected with entertainment. Entertainment applications have captured a major share in mobile commerce market and in future this may become the dominated part of mobile commerce. Today it is one of the popular applications for the younger generation. M-commerce has made it possible for us to download images, video, audio and games, data files at anywhere and anytime. On-line games and gambling has become much easier to access and play using latest mobile commerce applications.

**Education:** These days education is also available on smart phones. One can access lot of contents while traveling or sitting on somewhere where online contents cannot be accessible through internet. Many of the online journals has their dedicated application which may help a student or reader to access the contents anywhere. For example Science Direct Journal, The DU Water fowler's Journal, The American Diabetes Association's “ADA Journals”, The Wall Street Journal, The Journal of Digital Imaging etc. are some of the well known journals and these journals have a dedicated application for various smart phones platforms.

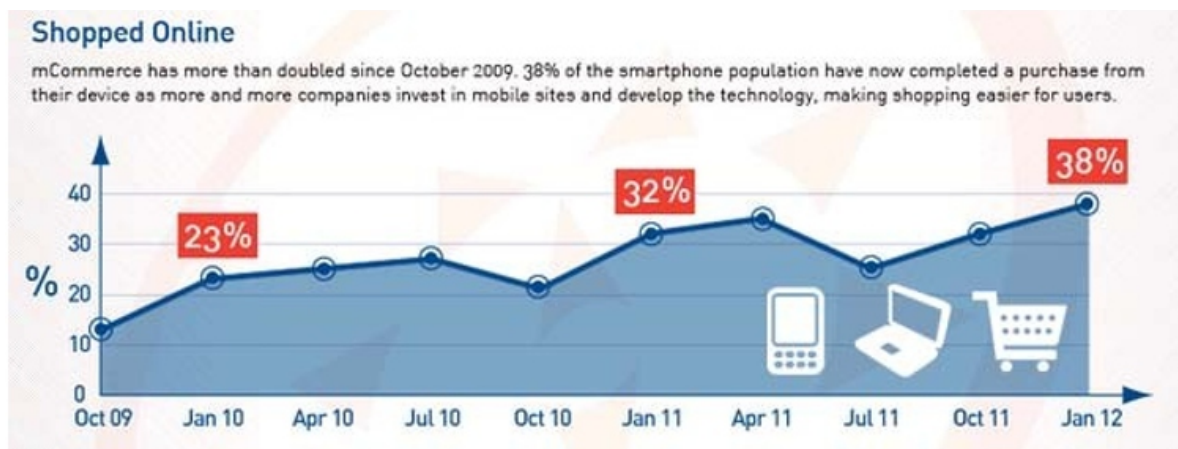
**Travel and Ticketing:** Ticketing has been become easy these days. Be it for railways, road or air traveling, all are providing facilities for m-ticketing. Indian Railways has been launched official mobile application which helps consumers to check train schedule, timing, booking etc on their mobile phones. Many road transport companies are also proving latest mobile apps to give facility for the customers to book their tickets online. Almost all airline companies have their mobile applications for various mobile platforms to provide facility to their customers.



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**E-auction:** E-auction is an electronic implementation of the bidding mechanism. It provides the benefits for suppliers and buyers and also increases efficiency and time-savings for both, there is no need for physical transportation until and unless the deal has been established by the supplier and buyer.

**M-Shopping:** After the success of online shopping on internet, online shopping companies are focusing on mobile shopping as now days this is another booming sector. User wants to spend more time on mobile phone than computer these days so preferably a consumer searches for products and services using mobile phones. As per Nielsons, mobile shopping is increasing 10% to 15% each year and is adding a huge contribution to commerce. And from October 2009 to Jan 2012, 38% growth has been recorded.



**Traffic Control:** Traffic is the movement of pedestrians or vehicles through an area or route. The passengers in the vehicles and the pedestrians are all mobile objects, ideal clients of mobile commerce. With the help of technology, mobile commerce can improve the problems related to the traffic jam in many ways. For example, usually all smart phones have capabilities of a GPS, these can be used in determining the driver's exact position, and can be used for giving directions, and advising the driver on the current status of traffic in that area. A traffic control center can also control and monitor the traffic according to the traffic signals which are sent from mobile devices in the vehicles.

### **M-COMMERCE ISSUES:**

Mobile commerce growth in India is about 2%. But this growth factor can be high if appropriate policies and other factors come in favor for mobile commerce growth. Mobile commerce is facing many challenges such as security issues, lack of ubiquitous wireless network coverage, lack of standards, and technical mismatches among various wireless devices & smart phones. Furthermore, there are many other issues that indirectly have a huge impact on this industry. These include high cost of smart phones; slow access speed etc creates hurdles in the growth of mobile commerce industry.

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## **MAIN MOBILE COMMERCE CHALLENGES INCLUDE:**

### **DATA TRANSMISSION RATE:**

The major growth factor that makes mobile commerce successful is the data transmission bandwidth, which is as compared to other countries is very limited. Due to this factor even with the latest hardware one cannot access web contents faster. With 3G data transfer at 14.5 mbps can be attained, but the charges for such services are high.

### **WIRELESS INTERNET INFRASTRUCTURE:**

Wireless internet infrastructure is not sufficient to provide the path the mobile industries for their growth and success. Government is yet to provide such sufficient infrastructure for the growth of wireless industry without such support mobile commerce market could become severely crippled.

### **SECURITY:**

The main issue revolved around mobile commerce is security. Users worry that their devices could be hacked or attacked by some kind of viruses. Usually it came to the notice that while having mobile transactions user lost their money and to avoid such problems users avoid of using such mobile commerce related services.

### **PRIVACY:**

Privacy is another issue related to the growth of m-commerce. For all kind of monetary transactions or other services one need to disclose his identity which many a times creates a huge problem for the customer. Hackers hack the security of wireless transmission and obtain all the information related to the customer, which may be related to the social or financial matter of a customer. GPS [Global Positioning System], on the one side giving benefits to the user by telling the directions and one can get the benefit during an emergency but in the other side a user is also send his location which may be used by someone else to track the current location of the user.

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## CONCLUSION:

The research reflects that M-commerce is adding significant value to the businesses in India. Key drivers of M-commerce include widespread adoption of mobile phones and smart phones, rising affluent middle class consumers. These factors have increased the appetite for M-Commerce in India it has lead to newer opportunities for the businesses to grow and for the M-consumers to obtain benefits in terms of convenience, freedom and speed of work. With the help of mobile commerce one can get the entire word knowledge on their smart phones, can access & manage their bank accounts, save time, avoid parking problem without going to bank; Entertainment, health care, education, traffic problems, ERP, inventory tracking & dispatching, traveling and ticketing are some of the area where mobile commerce is giving so many benefits in our lives. It is worth mentioning that M- commerce is facing teething problems and some of these are based on technical, regulatory, social and political issues. In times to come, the M-commerce is expected to become more secure as government and companies alike are investing on security etc to provide better services to safeguard interests of users of M-commerce.

Future seems promising with new 3G technology and soon with the advent of 4G technologies; a positive change in the way of m-commerce is also on the cards.

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# Mining Interesting Pattern Set Through Data Driven Search

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## **ABSTRACT**

*Mining association rules is a task of data mining, which extracts knowledge in the form of significant implication relation of useful items (objects) from a database. Mining multilevel association rules uses concept hierarchies, also called taxonomies and defined as relations of type 'is-a' between objects, to extract rules that items belong to different levels of abstraction. These rules are more useful, more refined and more interpretable by the user. Several algorithms have been proposed in the literature to discover the multilevel association rules. In this article, we are interested in the problem of discovering multi-level frequent itemsets under constraints, involving the user in the research process. We proposed a technique for modeling and interpretation of constraints in a context of use of concept hierarchies. Three approaches for discovering multi-level frequent itemsets under constraints were proposed and discussed: Basic approach, "Test and Generate" approach and Pruning based Approach.*

**Keywords: Knowledge Discovery; Data Mining; Association Rules; Itemsets; Concept Hierarchies**

## **INTRODUCTION**

The Knowledge Discovery from Database (KDD), means the non-trivial process of identifying, from the data, patterns or valid knowledge which is new, useful and understandable [1]. The KDD is motivated by the huge volumes of data collected around the world, and the more efficient and reliable environment of exchange of data provided by systems and networks. Data mining is the core step of KDD process, defined as the set of intelligent, complex and highly sophisticated data processing techniques, used to extract knowledge. Knowledge can take several forms depending on the purpose of the user and the data mining algorithm. Mining association rules is a data mining task which consists in extracting meaningful relationships of the form (X implies Y) between objects (Items) of a database, such as X and Y are subsets of items. The validity of an association rule is defined by two measures where the threshold is defined by user: the first measure is the support which means the scope of the rule, i.e. the frequency of the set (X UNION Y) in the database. The second measure is the confidence that means the accuracy of the rule, i.e. the conditional probability of occurrence of Y knowing X. This problem was proposed in [2] for the analysis of transactions of a sale database. Since then, mining

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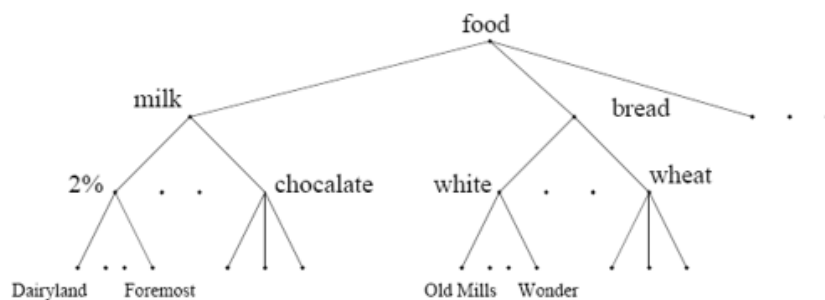
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association rules has become a very important task of data mining and has demonstrated efficacy in diverse application areas: telecommunications, medical diagnostics, space exploration ... This problem has been addressed in several articles in the literature [3, 4, 5, 6, 7], which allowed the development of several algorithms for discovering association rules.

Approaches mentioned above are aimed at discovering association rules at the terminal level of abstraction, i.e. the association rules containing only the items belonging to the transactions of database. However, there is a need in many applications to association rules at higher levels of abstraction, these are multi-level association rules [9] or generalized association rules [8]. Mining multi-level association rules is motivated by several reasons, such as:

- Association rules at the lowest level of abstraction may not satisfy the support constraint. Thus, one may omit several rules potentially useful.
- The multi-level association rules are more refined, give a global view and are more interpretable and more understandable to the user.
- The multi-level association rules can provide solutions to the problem of redundant or unnecessary rules, often encountered in real world applications.

To extract multi-level association rules, concept hierarchies or items taxonomies are needed. A concept hierarchy is modeled by a directed acyclic graph (DAG) whose nodes represent items and arcs represent 'is-a' relations between two items. Concept hierarchies represent the relationships of generalization and specification between the items, and classify them at several levels of abstraction. These concept hierarchies are available, or generated by experts in the field of application. Figure 1 illustrates an example of a concept hierarchy on food products. The problem of discovering multi-level association rules has been treated in several articles in the literature that suggested many methods for solving the problem. Many studies are focused on the problem of finding multi-level frequent itemsets, which represent the main and most complex stage in the process of extracting association rules.



**Figure 1. Example of a concept hierarchy on food products**

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This paper deals with the problem of finding frequent multi-level itemsets under constraints, given a deep belief of the importance of involving the user in the process of mining association rules. This process leads to developing more reliable and efficient solutions, especially for processing large volumes of data.

Our contribution is to propose, first, a technique of definition and interpretation of constraints in the context of use of concept hierarchies. Then, three approaches and algorithms for discovering frequent multi-level itemsets under constraints are proposed and discussed:

basic approach, approach 'test and generate' and pruning based approach. To develop the approach by pruning, some changes will be made to the technique of definition and interpretation of the constraints.

## 2. MINING MULTI-LEVEL ASSOCIATION RULES

At this section, a specification of the problem and a brief description of the techniques of extracting multi-level association rules proposed in the literature, are presented.

### 2.1. PROBLEM SPECIFICATION

Let  $I = \{i_1, i_2, \dots, i_m\}$ , a set of  $m$  items, also called literals. Let  $T = \{t_1, t_2, \dots, t_n\}$ , a database of  $n$  transactions, each transaction  $t_i$  is composed of a unique identifier (TID) and a subset  $i$  of  $I$ ,  $i$  is composed of  $k$  items and  $i$  is defined as a  $k$ -itemset. HC is a concept hierarchy on the items of  $I$ , HC is also called taxonomy. It is modeled by a directed acyclic graph. An arc of HC represents an "is-a" relationship between the source and the destination. A node refers to an item of  $I$ . Let  $p$  and  $c$ , two nodes of HC, and there is an arc from  $p$  to  $c$ ,  $p$  is said parent and  $c$  is said son. An item is not the parent of itself since the graph is acyclic. Transactions  $T$  contain only the items belonging to the lowest level (Terminal level). In taxonomy, levels are numbered from 0, as the level 0 represents the level Root. Items belonging to a level  $l$ , are numbered with respect to their parent in an ascending order, this coding was proposed in [9] for reasons of simplification. In Figure 1, the item milk, for example, takes the code 1\*\*, since it belongs to level 1, the Dairyland item (terminal item) takes the code 111, which gives clear information about its position in the hierarchy and its parents.

The problem of mining multi-level association rules is to find the association rules containing items belonging to the different levels of abstraction, meeting the minimum thresholds of support and confidence, knowing that a transaction  $t$  supports an item  $x$  if and only if,  $x$  belongs to  $t$  or  $x$  is a parent of

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an item belonging to  $t$ . Similarly to the methods of discovering single-level association rules, multi-level association rules algorithms are mainly based on the discovery of frequent itemsets.

## 2.2. ALGORITHMS FOR MINING MULTI-LEVEL ASSOCIATION RULES: AN OVERVIEW

As indicated earlier, the problem of mining multi-level association rules has been covered in several researches. In [9], the authors have proposed series of algorithms for discovering multi-level frequent itemsets: ML-T2, ML-T1, ML-TMax, ML-T2+.... All these algorithms implement a top-down deepening method that starts with the treatment of the highest level of abstraction and then the lowest levels. These algorithms use different minimum support thresholds for the different levels of abstraction, these thresholds values decrease in the hierarchy of concepts for the following reasons:

- Avoid the generation of unnecessary or obvious association rules at high abstraction levels.
- Avoid the omission of useful association rules at low abstraction levels. Algorithms proposed in [9] can generate frequent itemsets for each level independently.

In [8], a new approach to solve the problem has been proposed. This approach consists in generating, in a first step, an extended version of the database, so that each transaction gives rise to a new transaction which, in addition to the initial items, contains the ancestors of each item of the transaction. Then, all transactions will contain items from different levels of abstraction in the concept hierarchy. In a second step, algorithms for discovering frequent itemsets are applied on this new extended version of database. Indeed, this approach can generate frequent itemsets containing, simultaneously, items belonging to several levels of abstraction. Three algorithms have been proposed, implementing several methods of optimization and performance improvement: Basic, Cumulate, Stratification. In [10], the PRUTAX algorithm was proposed for mining multiple level frequent itemsets, implementing a hash tree based method in order to reduce the number of support calculations as it counts only the supports for candidate itemsets whose ancestors are all frequent.

In [11], the authors have reviewed the proposed algorithms in [9], and proposed new improved and optimized algorithms: ML-T2L1, ML-T1LA, ML-TML1, ML-TML1, ML-T2LA. In [12], a formal framework for generalized itemsets was defined based on two relationships: Superset-Subset and Parent-Child. Then, the SET algorithm was proposed to enumerate all generalized frequent itemsets, SET uses two constraints based on the defined relationships on itemsets in order to avoid support calculations for infrequent itemsets. In [13], a top-down progressive deepening method of mining cross level frequent itemsets has been proposed, i.e. in what appear simultaneously items from different

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levels of abstraction. Their method, based mainly on the work of Han and Fu [9,11], is to create a data structure that combines incrementally the 1-itemsets (items) for each level of abstraction. This structure is used to generate 2-itemsets candidates for all levels of abstraction, which are cross-level itemsets (containing items from several levels of abstraction and not just the level being processed). This type of frequent itemsets and association rules can reveal new correlations potentially more useful for the user.

### **3. ALGORITHMS FOR MINING FREQUENT MULTI-LEVEL ITEMSETS UNDER CONSTRAINTS**

The objective of this paper is to develop a method of finding frequent multi-level itemsets under constraints. Our method is to consider the needs of the expert (user), and to give him the possibility to manage and personalize the research process. To achieve this goal, in the beginning the technique developed for modeling the constraints in a context of use of concept hierarchies on the items of the database is presented. Then, scenarios considered and studied to solve the problem will be presented in details.

#### **3.1. MODELING THE CONSTRAINTS OF EXISTENCE ON ASSOCIATION RULES**

The constraints on the association rules are the criteria defined by the user to customize and guide the search process to better achieve its objectives. The support and confidence are two fundamental constraints in the process of discovering association rules. An association rule is not accepted if it does not meet these two constraints. Particular interest in this work is restricted to the constraints of existence, which enables the user to filter the items, which may be included in the itemsets to discover. In [14], the authors proposed a technique for modeling constraints that can be integrated into the search process of frequent itemsets. This technique uses the principles of classic logic. It considers an existence constraint as a Boolean expression in disjunctive normal form: a disjunction of conjunctions, treating an item as a literal. To clarify this technique, we give the definitions of some concepts from classical logic:

- A literal: a literal is an atom (also called positive literal) or the negation of an atom. The atoms form clauses.
- The conjunction or AND logic: is a logical operator in the calculation of the proposals. The proposition obtained by linking two propositions by this operator is also called logical product. The conjunction of two propositions P and Q is true if both propositions are simultaneously true, otherwise it is false. The conjunction is: P AND Q.

- A disjunction or OR logic: is a logical operator in the calculation of the proposals. The proposition obtained by linking two propositions by this operator is also called logical sum. The disjunction of two propositions P and Q is true when one of them is true and is false when both are simultaneously false. The disjunction is: P OR Q.
- Disjunctive Normal Form: a disjunctive normal form (DNF) is a standardization of a logical expression which is a disjunction of conjunctive clauses.

### **SPECIFICATION OF THIS TECHNIQUE:**

According to this technique and based on the definitions above, a constraint CT will be structured as follows:

$$CT = c_1 \text{ OR } c_2 \text{ OR } c_3 \text{ OR } \dots \text{ OR } c_n$$

Each  $c_i$  is a conjunction with the following structure:

$$C_i = e_{i1} \text{ AND } e_{i2} \text{ AND } e_{i3} \dots \text{ AND } e_{ini}$$

An element  $e_{ij}$  represents the elementary level; it must have valid logical value (True or False). It consists of a literal (Item, in our case) and, if necessary, a sign of negation. To be valid and satisfies a constraint, an itemset must have the logical value 'True' for at least one conjunction  $C_i$  of CT.

Example:

Given the following items: A, B, C, D, and E.

And a constraint Ct01:

$$Ct01 = (A \text{ AND } B) \text{ OR } ((\text{NOT } A) \text{ AND } D) \text{ OR } (D \text{ AND } C).$$

To be valid for the constraint CT01, an itemset it01 must satisfy at least one of the following clauses:

- A and B, in it01.
- Not A and D in it01.
- D and C, in it01.

---

---

It01 may, for example, be one of the following:

$$- it01 = \{A, B, C\} \quad - it01 = \{D, C, A\}$$

Relying on this technique of modeling constraints, several algorithms for discovering frequent itemsets satisfying the constraints of existence (Constraints controlling the appearance of items in itemsets), defined by the user, have been proposed in [14].

### 3.2. MODELING THE CONSTRAINTS OF EXISTENCE IN A CONTEXT OF USE OF CONCEPT HIERARCHIES

In this paper, the modeling technique of constraints proposed in [14] and presented in Section 3.1 is extended to make it applicable in the context of multi-level frequent itemsets. In a context of use of concepts hierarchies, a constraint CT keeps the same structure as:

$$CT = c_1 \text{ OR } c_2 \text{ OR } c_3 \text{ OR } \dots \text{ OR } c_n$$

Each  $C_i$  is a conjunction with the following structure:

$$C_i = e_{i1} \text{ AND } e_{i2} \text{ AND } e_{i3} \dots \text{ AND } e_{ini}$$

The difference compared to the technique proposed in [14], is that the element  $e_{ij}$  may be composed of an item belonging to different levels of the concept hierarchy, and not only to the terminal level. This influences the way of interpretation of the constraint itself. The interpretation of a constraint in the context of use of concept hierarchies is defined as follows:

Consider the structure of the constraint CT, illustrated above.

Let  $e_{ij}$ , a basic element in one of the conjunctions ( $C_i$ ) of constraint CT. Two scenarios may arise:

1.  $e_{ij} = I01$ , as I01 is an item:

For an itemsets satisfies IT01 element  $e_{ij}$ , I01 must contain IT01 or IT01 contain at least one of the descendants of I01 in the concept hierarchy.

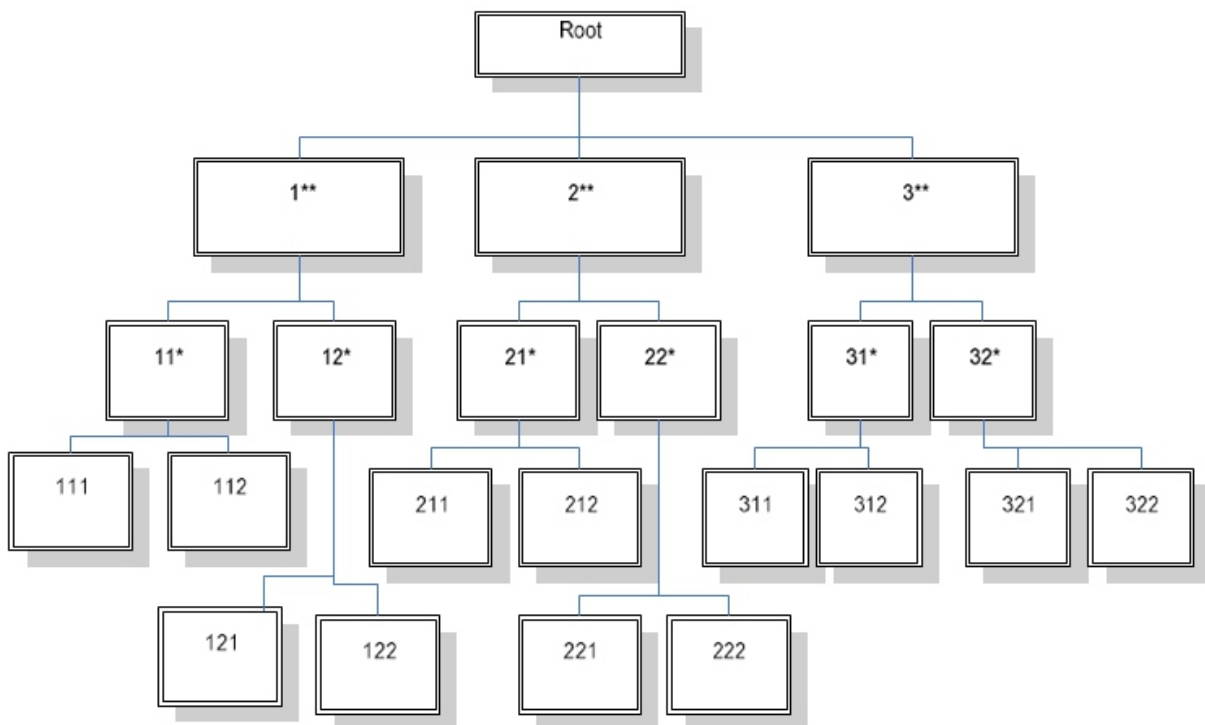
---

2.  $e_{ij} = (\text{NOT } I01)$ , as  $I01$  is an item:

For an itemsets satisfies  $IT01$  element  $e_{ij}$ ,  $IT01$  mustn't contain  $I01$ , or any item from the descendants of  $I01$ .

### 3.2. ALGORITHMS FOR MINING FREQUENT MULTI - LEVEL ITEMSETS UNDER CONSTRAINTS

The existing algorithms for discovering multilevel frequent itemsets do not address the problem of constraints which can be defined by the user to customize the results. In this paper, constraints of existence are particularly treated. As part of this goal, first and foremost, a technique of modeling constraints in a context of use of concept hierarchies is developed, by extension of the technique proposed in [14]. This technique allows easier and deterministic integration of constraints in the algorithms. In this section, a detailed study of different scenarios for solving the problem is presented. These are based on the algorithms for discovering multi-level frequent itemsets proposed in [9] and [11]. An example of a concept hierarchy, with fictitious items for reasons of simplification and interpretation, is presented in Figure 2. An example of a database used for the illustration of the application of algorithms, is presented in Table 1. The concept hierarchy in Figure 2 consists of 3 levels of abstraction, codification of items related to their position in the hierarchy is used [9].



**Figure 2. The Concept Hierarchy**



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**Table 1: Database**

<b>TID</b>	<b>Items</b>
1	111, 212, 221, 312, 321
2	111, 122, 312, 321, 222, 212
3	321, 322, 122, 112, 212
4	212, 111, 122, 312, 322, 211
5	111, 211, 221, 321
6	321, 211, 121, 122
7	111, 212, 311, 321
8	212, 112, 122, 322, 211

### 3.3.1. SCENARIO 1:

**Basic Algorithm :** The first scenario considered in the discovery of multi- level frequent itemsets under constraints proceeds as follows:

- Search for frequent itemsets for each level independently, based on the Apriori algorithm and using different values of the support: A minimum value of support for each level is defined.
- After finding the frequent itemsets of a level l, the validity of these itemsets against the constraint defined by the user is verified.
- Elimination of frequent itemsets which do not satisfy the constraint.

This approach is the solution "Generate and test". It proceeds to verify the satisfaction of constraints after the discovery of frequent itemsets. This approach is presented in the following algorithm in table 2:

**Table 2: Pseudo-code of the first algorithm of extraction of multi-level frequent itemsets under constraints: Scenario 1.**

```

Algorithm 1: Basic Version:
Input: T: Data base transactions
HC: Hierarchy of concepts
Minsup: Data Structure containing the supports of the different levels of
abstraction.
CT: Constraint defined by the user
1. Begin // Main Procedure
2. For (l = 1; l <= max_level; l++) do
3. {L [l, 1] = get_1_itemsets (T, l);
4.     For (k=2; L [l, k-1] != null; k++) do
5.         {C [l, k] = get_Candidate_Set (L [l, k-1]);
6.         For each transaction t in T do
7.             {Ct = get_Subsets (C [l, K], t);
8.             For each candidate c in Ct do c.support++;
9.         }
10.        L [l, k] = {c ∈ C [l, k] | c.support >= minsup[l]};
11.        L [l, k]CT = satisfy_Constraint (L [l, k], CT); // the set of frequent itemsets
//satisfying the constraint CT
12.    }
13. LL[l]CT = Uk L [l, k]CT ; // the set of all itemsets of the level l, satisfying the
//constraint CT
14. End;

```

// Pseudo-code of the function satisfy\_Constraint:

```

1. Function satisfy_Constraint (L [l, k], CT)
2. Begin
3. For each itemset it ∈ L [l, k] do
4. {
5.     If (satisfy_Constraint_Itemset (it, CT)) Then
6.         {L [l, k]CT = L [l, k]CT U {it} ;}
7. }
8. Return L [l, k]CT ;
9. End;

```

// Pseudo-Code of function satisfy\_Constraint\_Itemset:

```

1. Function satisfy_Constraint_Itemset (it, CT)
2. Begin
3. Satisfied = false;
4. For (ci ∈ CT; ((satisfied= false) && (i <= n)); i++) do // ci means one of the
//conjunctions of constraint CT
5. {satisfied = true;
6. For (eij ∈ ci; ((j <= ni) && (satisfied = true)); j++) do // eij means a literal, consisting
//of an item and, if necessary, a sign of negation.
7. {lij = item (eij);

```

8.	If ( $l_{ij} = e_{ji}$ ) then
9.	{ if ((NOT ( $l_{ij} \in it$ )) && (Not Exists (Descendant ( $l_{ij} \in it$ ))))
10.	{satisfied = false ;}
11.	Else
12.	{ if (( $l_{ij} \in it$ ) && Exists (Descendant ( $l_{ij} \in it$ ))) then
13.	{satisfied = false ;}
14.	}
15.	}
16.	}
17. Return satisfied;	
18. End;	

In conclusion, here are some comments for better clarification of the previous algorithm:

- The function satisfy\_Constraint, called at line 11 of the main procedure, filter a set of frequent k-itemsets at a level l (any l, k), to get out a subset noted L [l, k]CT whose itemsets satisfy the constraint CT.
- The function satisfy\_Constraint uses another function that is named satisfy\_Constraint\_Item set (See line 5 of the function satisfy\_Constraint). This function checks whether an itemset satisfies a constraint or not. It implements the principle of interpretation of constraints.
- The function satisfy\_Constraint\_Itemset itself uses a function called item (See line 7 of the satisfy\_Constraint\_Itemset function), with the parameter  $e_{ij}$ . This function returns the item involved in the element  $e_{ij}$ , after removal of the sign of negation.
- The function Descendant (See lines 9 and 12 of the satisfy\_Constraint\_Itemset function) returns all descendants of an item, given as input parameter.

### ILLUSTRATION:

For reasons of simplification, only a subset of the whole running example of the scenario1 is presented in what follows, based on the hierarchy of concepts and the database of Figures 2 and 3. CT is the constraint defined by the user:

$$CT = ((NON (3^{**})) AND (11^*)) OR (2^{**})$$

A value of minimum support is assigned for each level, as the following table:

**Table 3: Illustration of the first algorithm for extracting multi-level frequent itemsets under constraints: Scenario1.**

Level	Support
1	5
2	4
3	3

**Level 2: Minsup = 4**

Itemsets	Support	Itemsets	Support
{11*, 12*}	4	<del>{12*, 31*}</del>	2
{11*, 21*}	7	{12*, 32*}	5
{11*, 31*}	4	{21*, 31*}	4
{11*, 32*}	7	{21*, 32*}	8
{12*, 21*}	5	{31*, 32*}	3

L [2, 2]

**Level 2: Minsup = 4**

Itemsets	Support	Itemsets	Support
{11*, 12*}	4	{21*, 31*}	4
{11*, 21*}	7	{21*, 32*}	8
{12*, 21*}	5		

L [2, 2] CT

Itemsets	Support	Itemsets	Support
{11*, 12*, 21*}	4	{21*, 31*, 32*}	4
<del>{11*, 12*, 31*}</del>	2	{12*, 21*, 32*}	5
{11*, 12*, 32*}	4	{31*, 21*, 11*}	4
<del>{12*, 21*, 31*}</del>	2	{32*, 21*, 11*}	7

L [2, 3]

Itemsets	Support	Itemsets	Support
{11*, 12*, 21*}	4	{21*, 31*, 32*}	4
{31*, 21*, 11*}	4	{12*, 21*, 32*}	5
{32*, 21*, 11*}	7		

L [2, 3]<sup>CT</sup>

An example illustrating a detailed implementation of scenario 1 is presented above, which helped generate the frequent itemsets satisfying the constraint CT and belonging to different levels of abstraction in the hierarchy of concepts in Table 1. Checking the validity compared to the constraint is done after the calculation of supports for all the itemsets. This induces the processing, for each pass, of the support of a large number of itemsets, which may not satisfy the constraint defined by the user. This

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operation consumes time and reduces the performance of the algorithm. The term pass is defined as the basic research stage of the k-frequent itemsets on a level of abstraction l (any l and k).

### 3.3.2. SECOND SCENARIO:

Approach “Test and Generate”: The approach presented in the scenario 1 is to verify the validity of the itemsets against the constraint after finding all frequent itemsets noted  $L [l, k]$ . This involves the calculation of the supports of candidate itemsets noted  $C [l, k]$ , at each pass. Knowing that a large number of frequent itemsets do not satisfy the constraint defined by the user, another approach that avoids this loss of time is presented in this section. This approach consists in creating a filter on all candidate itemsets in each pass. This filter is designed to eliminate the itemsets which do not satisfy the constraint before calculating their supports. This ensures that the calculation of the support is applied only for itemsets that satisfy the user constraint.

Some examples can be extracted from the illustration of the section 3.3.1 such as:

- The set  $L [2, 1]$  contains 5 frequent itemsets; only 2 among them satisfy the constraint CT.
- The set  $L [3, 1]$  contains 7 frequent itemsets; only 3 among them satisfy the constraint CT.

The difference between the number of frequent itemsets and the itemsets that satisfy the constraint in the same pass is clear and remarkable. This difference increases certainly when dealing with real life large databases. The application of the approach of scenario 2 improves the overall performance of the algorithm. However, it does not find all the frequent itemsets, but only a small part, because a k-itemset which does not satisfy a constraint, can participate to the generation of a (k + 1)- Itemset that satisfies this constraint, based on A-priori.

The following examples are given to illustrate this approach:

- Consider all frequent 1-itemsets of level 2,  $L [2,1]$ , the itemset  $\{31^*\}$  is frequent but does not satisfy the constraint CT. Despite this, this itemset is used to generate the 2-itemset  $\{21^*, 31^*\}$  which is frequent and satisfies CT. Thus, if the itemset  $\{31^*\}$  has not been generated in  $L [2,1]$ , we failed to find the itemset  $\{21^*, 31^*\}$  in  $L [2,2]$  CT.

- 
- Consider all the frequent 2-itemsets of level 3,  $L[3,2]$ , the itemset  $\{111,321\}$  is frequent but does not satisfy the constraint CT. However, this itemset is used to generate the 3-Itemset  $\{111, 212, 321\}$  which is frequent and satisfies the constraint CT.

The conclusion is that a frequent itemset which does not satisfy the constraint in one pass can contribute to the generation of frequent itemsets in the next pass. Indeed, the approach of scenario 2 leads to the omission of the generation of several frequent itemsets satisfying the constraint. Then this algorithm is incomplete and does not solve the problem and achieve the objectives. Another approach that is supposed to draw advantage from the real needs of the user is presented in the following section.

### 3.3.3. THIRD SCENARIO:

Pruning based Approach: Algorithm MLC-Prune: This approach is based on a new method for introducing constraints by the user. This constraint is divided into two parts: the first is devoted to items that the user decides to remove from the mining process; the second is devoted to items that will be part of frequent itemsets.

Modeling constraints:

The constraint of the user is divided in two parts, called sub-constraints, the terminology of modelling of the constraints is defined in section 3.2:

- The first sub-constraint contains the literals or items, not covered by the user during the current search of frequent itemsets. This sub-constraint, noted CT\_NEG (Negation), is modeled as follows:

$$CT\_NEG = (NON\ g_1) AND (NON\ g_2) AND..... AND (NON\ g_n)$$

$g_i$  designate items or literals.

- The second sub-constraint contains literals or items that the user wishes to have in the itemsets to discover. This sub-constraint, noted CT\_AFF (affirmation), is modeled in the form of disjunction of conjunctions:

$$CT\_AFF = c_1 OR c_2 OR c_3 OR....., OR c_n$$

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$c_i$  is combination of items, with the following structure:

$$c_i = e_{i1} \text{ AND } e_{i2} \text{ AND } e_{i3} \dots \text{ AND } e_{ini}$$

$e_{ij}$  is an item or literal. The specificity of  $e_{ij}$  in CT\_AFF is that it can not contain a sign of negation. The use of negation sign is only done in the first sub-constraint CT\_NEG.

Principle:

The search method of frequent multi-level itemsets under constraints with pre-pruning, presented in this scenario, proceed as follows:

- In a first step, it performs a pruning operation which consists in removing the items contained in the sub-constraint CT\_NEG (Items removed by the user), from the database and the concept hierarchy. Recognizing that the elimination of one item of the concept hierarchy implies the elimination of all his descendants, i.e., a branch of the hierarchy, based on the principle of interpretation of the constraints presented in the section 3.2.
  
- In a second step, we proceed to searching frequent itemsets that satisfy the second sub-constraint CT\_AFF, applying the principle of scenario 1, presented in the section 3.3.1.

The main contribution of this method is the pruning of the database and the concept hierarchy, which precedes the operation of discovering frequent itemsets. This reduces the itemsets lattice's size to run through for each level of abstraction. In addition to that, we verify the validity of frequent itemsets over the sub-constraint CT\_AFF which does not contain literals with a sign of negation. This method operates on the definition of the constraints by the user and obliged him to divide it into two sub-constraints and make choices on items to eliminate from the search process.

**Table 4: Pseudo-code of the algorithm of mining frequent multi-level itemsets under constraints with pre-pruning: Scenario 3 : MLC\_Prune**

**Algorithm 2: Mining frequent multi-level itemsets under constraints with pruning: MLC-Prune**

Input: T: Data base transactions

HC: Hierarchy of concepts

Minsup: Structure containing the supports of the different levels of abstraction

CT\_NEG: First Sub-constraint

CT\_AFF: Second Sub-constraint

```

1. Begin // Main Procedure
2. HC_Pruned = Pruning_Concept_Hierarchy (HC, CT_NEG); // pruning the //concept
   hierarchy using CT_NEG
3. T_Pruned = Pruning_DB (T, CT_NEG); // pruning the database using //CT_NEG
4. For (l = 1; l <= max_level; l++) do
5.   {L [l, 1] = get_1_itemsets (T_Pruned, l);
6.   For (k=2; L [l, k-1] != null; k++) do
7.     {C [l, k] = get_Candidate_Set (L [l, k-1]);
8.     For each transaction t in T_Pruned do
9.       {Ct = get_Subsets (C [l, K], t);
10.      For each candidate c in Ct do c.support++;
11.     }
12.     L [l, k] = {c ∈ C [l, k] | c.support >= minsup[l]};
13.     L [l, k]CT = Satisfy_Constraint_Pruning (L [l, k], CT_AFF); // the set of //frequent
   itemsets satisfying the constraint CT_AFF
14.   }
15. LL[l]CT = Uk L [l, k]CT ; // the set of all itemsets of the level l, satisfying the
//constraint CT
16. end;
```

// function Pruning\_Concept\_Hierarchy :

1. Function Pruning\_Concept\_Hierarchy (HC, CT\_NEG)

2. Begin

3. for each item g<sub>i</sub> in CT\_NEG do

4. {HC\_Pruned = HC - {g<sub>i</sub>, Descendant (g<sub>i</sub>)}; // Elimination of the item g<sub>i</sub> and //its  
descendants from HC

5.}

6. Return HC\_Pruned;

7. End;

// function Pruning\_DB:

1. Function Pruning\_DB (HC, CT\_NEG)

2. Begin

3. T\_Pruned = T;

4. For each transaction t in T\_Pruned do

5. {

6. for each item g<sub>i</sub> in CT\_NEG do

7. {

8. T = t - {g<sub>i</sub>, Descendant (g<sub>i</sub>)}; // Elimination of g<sub>i</sub> item and its  
// descendants from the current transaction

9.}}

10. Return T\_Pruned;

11. End;



```

// function Satisfy_Constraint_Pruning:
1. Function Satisfy_Constraint_Pruning (L [l, k], CT_AFF)
2. Begin
3. For each itemset it ∈ L [l, k] do
4. {
5.     If (Satisfy_Constraint_Itemset_Pruning (it, CT_AFF)) Then
6.         {L [l, k]CT = L [l, k]CT ∪ {it} ;}
7. }
8. Return L [l, k]CT ;
9. End;

```

```

// function Satisfy_Constraint_Itemset_Pruning:
1. Function Satisfy_Constraint_Itemset_Pruning (it, CT_AFF)
2. Begin
3. Satisfied = false;
4. For (ci ∈ CT_AFF; ((satisfied= false) && (i=< n)); i++) do // ci is one of the
//conjunctions of the sub-constraint CT_AFF
5. {satisfied = true;
6. For (eij ∈ ci; ((j=< ni) && (satisfied = true)); j++) do // eij means a literal or an //item
7. {
8.     If ((NOT (eij ∈ it))&& (Not Exists ( Descendant (eij) ∈ it))) then
9.         {satisfied = false; }
10.}}}}
11. Return satisfied;
12. End

```

The following observations are presented to better clarify the algorithm:

- The main procedure of this algorithm begins with the pruning of the concept hierarchy and the database using the sub-constraint CT\_NEG. This is done using Pruning\_Concept\_Hierarchy and Pruning\_DB functions.
- Line 13 of the main procedure, calls the function Satisfy\_Constraint\_Pruning to identify the frequent itemsets that satisfy the sub-constraint CT\_AFF.
- The Satisfy\_Constraint\_Pruning function uses another function called Satisfy\_Constraint\_Itemset\_Pruning, which verifies the validity of an itemset in relation with the second sub-constraint CT\_AFF.

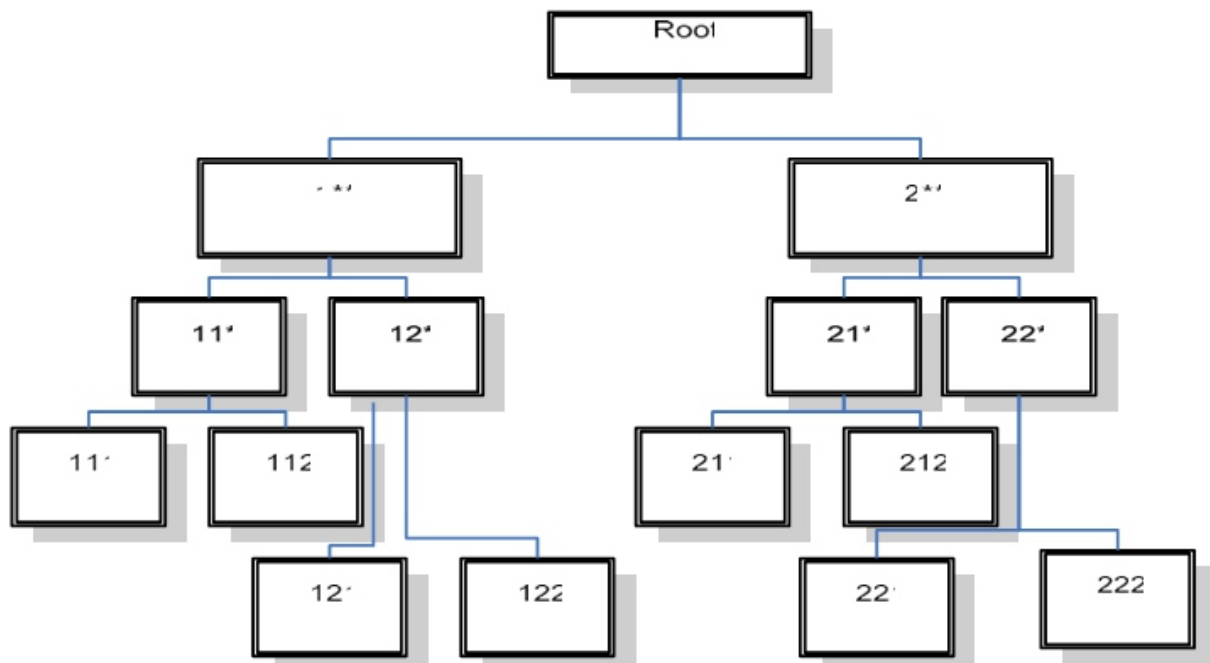
## Example

The following example illustrates the performance of our approach using the hierarchy of concepts of Figures 2 and 3. Given the constraint CT divided into two sub- constraints:

- CT\_NEG = (NOT (3\*\*))

- CT\_AFF = ((11\*) OR (2\*\*)).

After the pruning of the hierarchy of concepts and the database, the following results in Figure 3 and Table 5 are obtained:



**Figure 3: Pruned Concept Hierarchy**

**Table 5: Pruned Database**

TID	Items
1	111, 212, 221
2	111, 122, 222, 212
3	122, 112, 212
4	212, 111, 122, 211
5	111, 211, 221
6	211, 121, 122
7	111, 212
8	212, 112, 122, 211

The reduced size of the concept hierarchy and the database after removal of the item (3\*\*) and its descendants is noted. The following example details the execution illustration of this approach:

**Table 6: Illustration of the execution of the algorithm of mining frequent multi-level itemsets under constraints with Pre-Pruning: Third Scenario: MLC-Prune**

**Level 1 :Minsup = 5**

Itemsets	Support
{1**}	8
{2**}	8

L [1,1]

Itemsets	Support
{2**}	8

L [1,1]<sup>CT</sup>

Itemsets	Support
{1**, 2**}	8

L [1,2]

Itemsets	Support
{1**, 2**}	8

L [1,2]<sup>CT</sup>

**Level 2 :Minsup = 4**

Itemsets	Support
{11*}	7
{12*}	5
{21*}	8
{22*}	3

L [2, 1]

Itemsets	Support
{11*}	7
{12*}	5
{21*}	8

L [2, 1]<sup>CT</sup>

Itemsets	Support
{11*, 12*}	4
{11*, 21*}	6
{12*, 21*}	5

L [2, 2]

Itemsets	Support
{11*, 12*}	4
{11*, 21*}	6
{12*, 21*}	5

L [2, 2]<sup>CT</sup>

Itemsets	Support
{11*, 12*, 21*}	4

L [2, 3]

Itemsets	Support
{11*, 12*, 21*}	4

L [2, 3]<sup>CT</sup>

**Level 3 : Minsup = 3**

Itemset	Support		Itemset	Support
{111}	5		{211}	4
{112}	2		{212}	5
{121}	1		{221}	1
{122}	4		{222}	1

L [3, 1]

Itemset	Support
{111}	5
{211}	4
{212}	5

L[3,1]<sup>CT</sup>

Itemset	Support		Itemset	Support
{111, 122}	2		{122, 211}	2
{111, 211}	2		{122, 212}	5
{111, 212}	2		{211, 212}	1

L[3,2]

Itemsets	Support
{122, 212}	4

L[3,2]<sup>CT</sup>

---

---

This running example shows clearly that the number of itemsets generated and analyzed was significantly reduced compared to the approach of the first scenario. This is due to the runing phase, which has eliminated the item (3\*\*) and its descendants in the database and the concept hierarchy using the sub-constraint CT\_NEG.

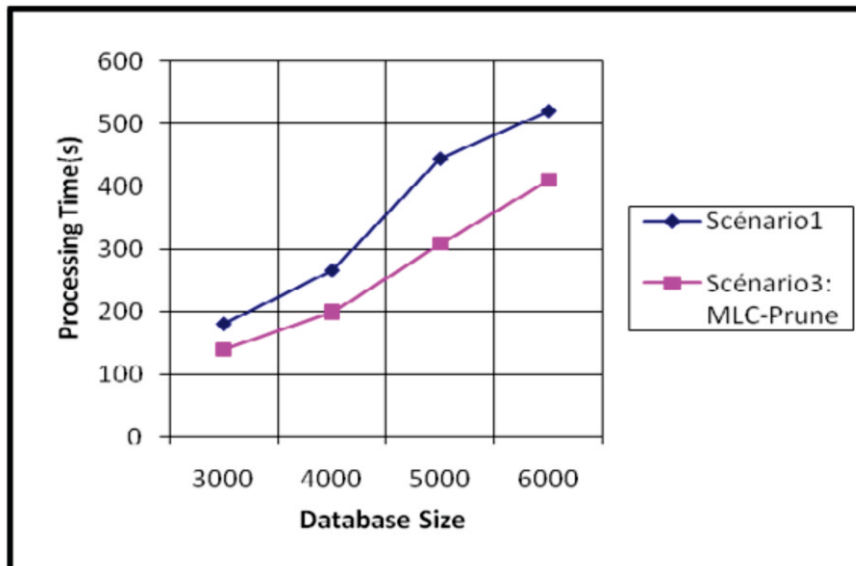
#### Rationale of the pruning based approach

The approach proposed in this scenario comes in the goal of optimizing mining process of multi-level frequent itemsets under constraints. This approach requires that the user divides his constraint into two sub-constraints: CT\_NEG and CT\_AFF. CT\_NEG includes the items that the user wishes to eliminate from the search process. CT\_NEG is used to achieve a pruning operation of the database and the concept hierarchy. This pruning reduces the size of the trellis of itemsets for each level of abstraction and then the time reserved for the calculation of supports. In addition to that, transactions in the pruned database are smaller which improves the performance of the database scan. Moreover, the reduction in the number of discovered itemsets can improve their interpretation by the user. The technique used for modeling constraints of this approach allows the user to define its objectives in terms of the content of the discovered patterns. The effectiveness of this algorithm is validated when treating real life large databases.

#### **3.3.4. EXPERIMENTATIONS:**

In order to study the effectiveness of the approaches suggested for the resolution of the problem of mining multi-level frequent itemsets under constraints, a series of experiments were carried out. The algorithms related to approaches of scenarios 1 and 3, respectively, proposed in sections 3.3.1 and 3.3.2 were implemented. A generation of a database (With several sizes: 3000, 4000, 5000 and 6000 transactions with average of 8 items per transaction) and a concept hierarchy (With several sizes: 10, 30, 40 and 50 roots, e.g., items of level 1) on its items, was performed in order to experiment our algorithms. All experiments were performed under identical technical conditions. The implementation of the algorithms was carried out in following environments: Oracle JDeveloper to implement the algorithms, and an Oracle 10g server (Sun Sparc E450, 1 GB RAM, OS: Unix Solaris 10), for the database.

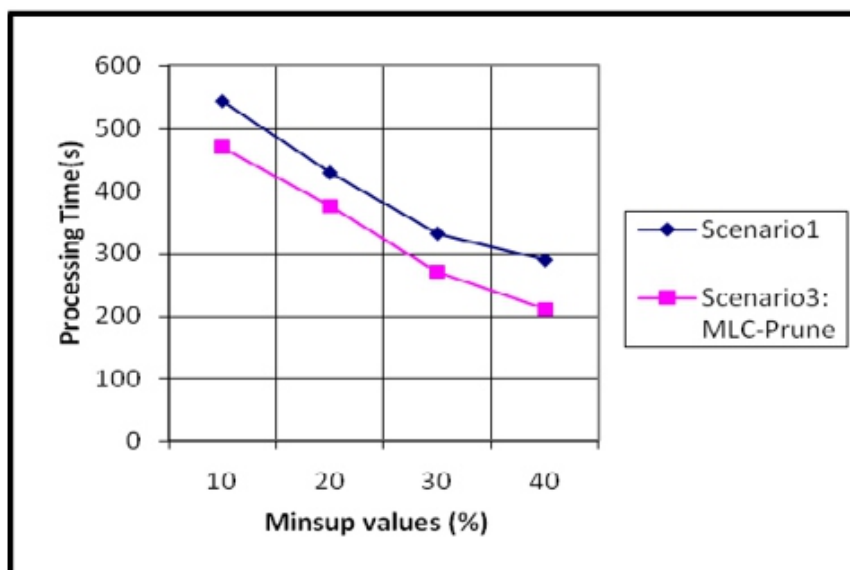
In a first experiment, several values of minsup (support threshold) were affected for the different levels (Level 1: 30%, Level 2: 20%, level 3: 10%). the size of the database was changed several times in order to study the impact of this change on the performance of scenarios 1 and 3. It should be noted that the constraints used for both scenarios are semantically equivalent. The results of this experiment are showed in Figure 4 below.



**Figure 4: Experimentation 1: Comparison of the performances of first and third scenario, depending on the size of the database**

The processing time of the third scenario is lower than the first scenario. This is due to the pruning step, in the third scenario, which reduces the number of itemsets analyzed and the complexity of the generation of candidates at each pass. The difference of execution time between the two algorithms increases with the increase in the size of the database.

In the second experimentation, a fixed size for the database has been set and we tried to study the impact of changes in the value minsup (support threshold) and to study the behavior of the algorithms of the first and third scenario. In this experiment, we assigned the same value of minsup for all levels of abstraction. The constraints are semantically equivalent. The results of this experiment are showed in Figure 5.



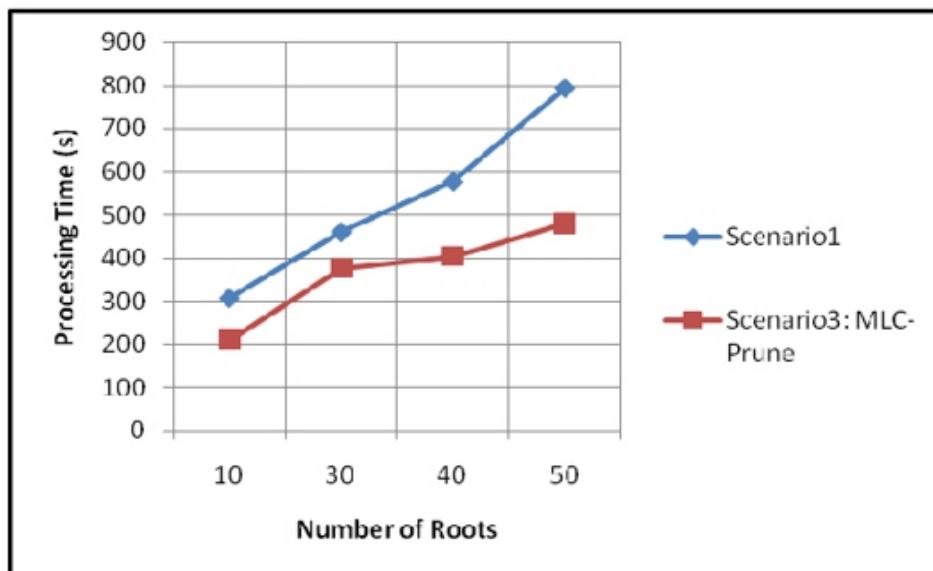
**Figure 5: Experimentation 2: Comparison of the first and third scenario depending on the values of minimum support.**

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Similarly to the results of the first experimentation, the third scenario is more efficient than the first scenario. Performances of both algorithms better with higher support thresholds.

In the third experimentation, we studied the behavior of our algorithms, Scenario1: Basic and Scenario 3: MLC-Prune, under modification of the number of roots of the concept hierarchy, e.g., the number of items of level 1. We increased the number of roots from 10 to 50. As shown on figure 6, the processing time increases by increasing the number of roots. MLC-Prune is more efficient than the basic algorithm (Scenario1). The reason is that as the number of roots increases, the pruning step, implemented in MLC-Prune Algorithm, will have more interest and reduces significantly the itemsets lattice analyzed for each level of abstraction. Then, MLC-Prune treats always a smaller concept hierarchy and database. Furthermore, the constraints defined for algorithms processing handle with a high number of items, which harden the operation of checking itemsets validity and give more effectiveness to the pruning operation.



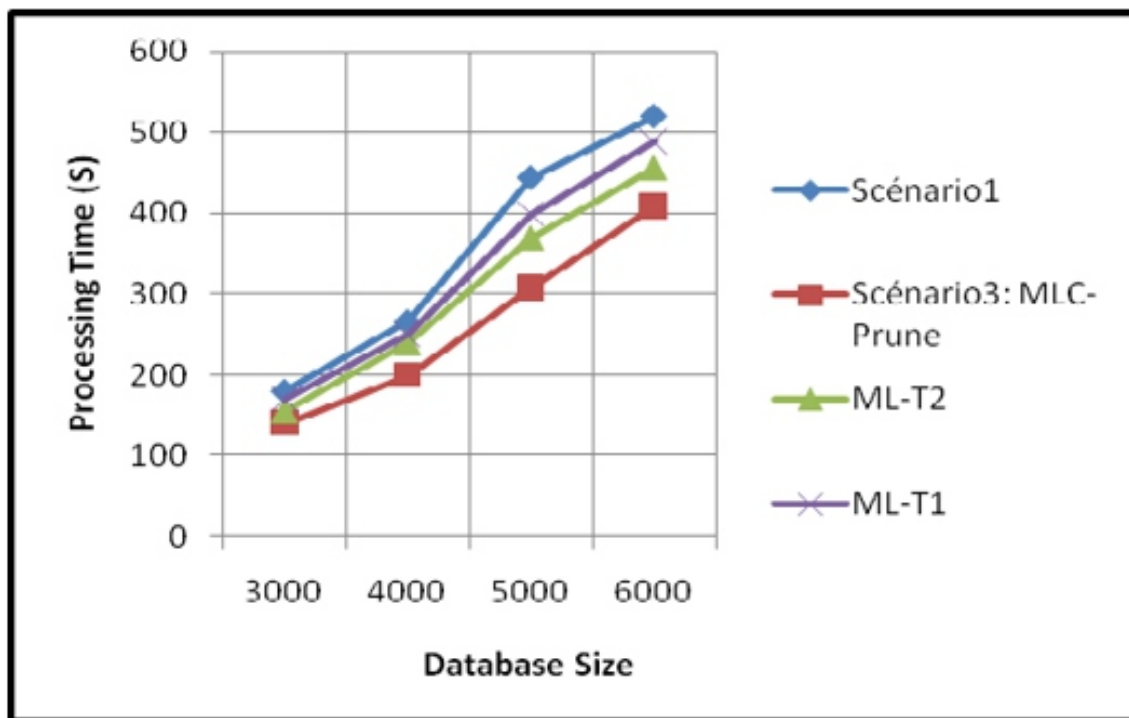
**Figure 6: Experimentation 3: Comparison of the first and third scenario (MLC-Prune) Depending on the number of roots of the Concept Hierarchy**

The fourth experimentation, whose results are shown in Figure7, presents a comparison between our algorithms and other algorithms of the literature, ML-T1 and ML-T2 proposed in [9]. ML-T2 and ML-T1 were implemented because they implement the same mining strategy with our algorithms. The number of database transactions was progressively increased and we executed all the algorithms in typically identical technical conditions. Results in Figure7 show that MLC-Prune Algorithm is the most efficient. This is heroically caused by the pruning step based on a very rich constraint, eliminating many branches of the concept hierarchy. The optimization technique implemented in ML-T2 algorithm which consists in pruning the database by eliminating all non frequent 1- itemsets of level 1 and their

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descendants wasn't very efficient as we assigned low support threshold for level 1 processing in ML-T2. In addition to that, this optimization technique may have more interest when handling more huge databases.



**Figure 7: Experimentation 4: Comparison of the first and third scenario (MLC-Prune) with ML-T2 and ML-T1 algorithms**

The results of the experimentations have confirmed our expectations on the theoretical level and have demonstrated the feasibility of our approaches.

#### 4. CONCLUSION

In this paper, we introduced the problem of mining multiple level frequent itemsets under constraints, which allow the user to control the mining process and especially the existence of items into itemsets. We proposed a technique for modeling existence constraints in the context of use of concept hierarchies. Then, three algorithms were developed and studied to resolve this problem: The algorithm Basic (Scenario 1), the Test and Generate algorithm (Scenario 2) and the pruning based algorithm (Scenario 3). It is to note that it was proved that the algorithm of the scenario 2 is not complete and leads to the omission of a high number of frequent itemsets. Several Experimentations were performed in order to validate the algorithms we proposed in this paper and to study their behavior depending on some parameters such as database size and minimum support value. We have also compared our algorithms to other algorithms of the literature.

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This work will be completed in our research group, by the design and implementation of a SQL like language that allows the expert to specify the minimum support for each level of the concept hierarchy and specify constraints; in addition to the introduction of other quality measures: confidence, lift, Loevinger, etc.

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## Engineering Reach To Globalization: Prime Movers To USA, UK, China And India

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Today world is changing very fast and around the world most highly sophisticated electronics gadgets are used. In Japan and China the revolution is very high and it is affecting world around USA, UK, Russia, Korea, India, Middle East, Gulf countries and UAE. The emerging trends in Mobile communication, internet, sericulture, fisheries, mechanization, chemical and missile aviation, aeronautics, antibiotics, medical engineering, polymer engineering, textile engineering and pharmaceutical engineering and application is speeding the present life style. The people and Associates are to maximum reach and energise with food, water, cosmetics, utilities and engineering application.

The software industries in UK and America are making maximum use of soft technology in day today use, speeding on power utilization, power transmission and power management. The Power Industries and distributors are to reform the world on Global interaction and exchange of communication ideas in finance, technology, power, civilization and up gradation for software use and utilities.



**Stratified Antenna**

Satellites are placed on the orbit to understand geo-stationary movement, earth and territorial position on communication, technology transfer and other planetary motion.



**Satellite**

Revolving satellite is used for online picture on Mars, Moon, Neptune and Uranus. It makes revolving around sun and earth orbit to investigate on soil, water and longevity on other planets and biological and technological MIMO stability.



**Revolving Satellite**

Around 55 million of population of world, the major resource application are based on Engineering design; software and hardware reach to users by telecommunication, navigation, aerospace engineering, satellite and mobile communication. Present era is more intensive in upgrade, reach to technology and utilization. Even, pharmaceutical engineering and products are making major recovery from fatal diseases, cancer and immune deficiency. USA and UK are major resource provider world wide on engineering reach to offenders.



### Telecommunication

India and India Space programme, telecommunicating Satellite, channel based software makes high integrity and application on user friendliness, uses, and Reach on engineering application. India is innovative on software and Hardware installation, commissioning and distribution of services on Mobile, 3G, wireless communication, satellite radio, aerodynamics, thermal application, sensors, broadcasting application, technology update and reach.

The wireless communication in India is emerging with 4G and 4.5 G Technology. It is flexible, digital and makes congestion control on communicating with remote. The user is free to access easy link band using Ethernet, communication protocol 804.2, 804.3, 804.6 etc and wireless operated on broadcasting and downloading application. The software is aggressive and makes usage control on communication and reduces congestion control and heavy traffic load. It is systematic to recipient and minimizes loading effect on heavy traffic. The data transmitted and received is used to cognitive on software based radio for high propagation of range 100GHZ -180 GHZ. The wireless link is as shown in figure:



### Wireless Communication

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Robot is more aggressive in China, Japan, US, and UK. Many high sophisticated robots are used in technological measures and effective due to maximum utility. India is also intensive for high quality robot for industrial measures, production and software access on automation. The Robot are programmable and used for technological diversity, games, web multimedia application, graphical and 3D topological application.



**Robot**

## **FINDINGS AND RESULTS**

There is great scope to engineering application to human beings and future technology is web based industrial Automation. It is supported by Robot and communicating Technologies in India, USA, UK, Japan, China, Malaysia, Singapore, Russia, Korea, Taipei, etc.

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# Issues And Challenges In Web Services

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## **ABSTRACT**

*Web Services Security (WS-Security) is the emerging security standard designed to address these issues. Web services are a widely touted technology that aims to provide tangible benefits to both business and IT. Their increasing use in the enterprise sector for the integration of distributed systems and business critical functions dictates the need for security assurance yet there is currently no security testing methodology specifically adapted to applications that implement web services. Web Service Enhancement (WSE) allows you to implement message level security solutions including authentication, encryption and digital signatures. In this paper we analyze the threats and security issues that can be related to the use of web services technology in a web application.*

**Keywords:** *Ws-Security, WSE, Digital signatures, authentication.*

## **1. INTRODUCTION**

Web services are used by an increasing number of companies as they expose products and services to customers and business partners through the Internet and corporate extranets. Microsoft has released Web Services Enhancements (WSE) 2.0 for Microsoft .NET 1.1 and WSE 3.0 for .NET 2.0, which supports WS-Security and a related family of emerging standards. The security requirements for these service providers are of paramount importance. In some cases, primarily intranet or extranet scenarios where you have a degree of control over both endpoints, the platform-based security services provided by the operating system and Internet Information Services (IIS) can be used to provide point-to-point security solutions.

However, the message based architecture of Web services and the heterogeneous environments that span trust boundaries in which they are increasingly being used pose new challenges. These scenarios require security to be addressed at the message level to support cross-platform interoperability and routing through multiple intermediary nodes.

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## 2. ISSUES IN WEB SERVICES

Quality of service (QoS) is a combination of several qualities or properties of a service, such as:

**Availability:** is the percentage of time that a service is operating.

**Security:** properties include the existence and type of authentication mechanisms the service offers, confidentiality and data integrity of messages exchanged, no repudiation of requests or messages, and resilience to denial-of-service attacks.

**Response time:** is the time a service takes to respond to various types of requests. Response time is a function of load intensity, which can be measured in terms of arrival rates (such as requests per second) or number of concurrent requests. QoS takes into account not only the average response time, but also the percentile (95th percentile, for example) of the response time.

**Throughput:** is the rate at which a service can process requests. QoS measures can include the maximum throughput or a function that describes how throughput varies with load intensity.

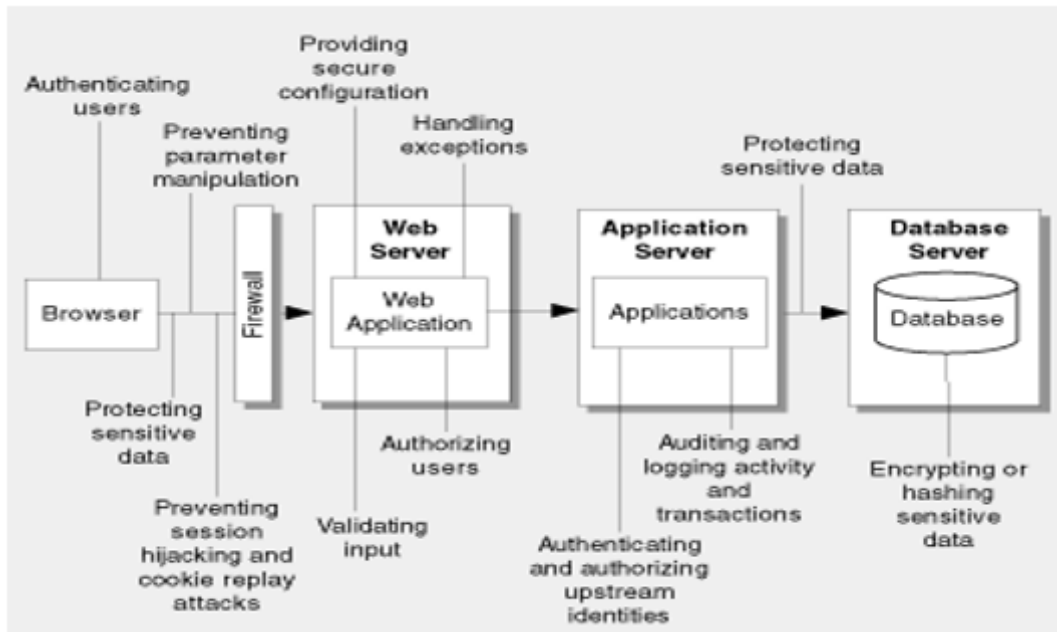
## 3. MAIN WEB SERVICES THREATS

Web services are a more and more common building block in modern web applications. Threat analysis of a web application can lead to a wide variety of identified threats. Some of these threats will be very specific to the application; others will be more related to the underlying infrastructural software, such as the web or application servers, the database, the directory server and so forth.

A web service is essentially an XML-messaging based interface to some computing resource. The web services protocol stack consists of:

- Some transport layer protocol, typically HTTP.
- An XML-based messaging layer protocol, typically SOAP [9]
- A service description layer protocol, typically WSDL [10]
- A service discovery layer protocol, typically UDDI [11]





**Figure 3.1: Issues in web applications[1]**

## I. UNAUTHORIZED ACCESS

Web services that provide sensitive or restricted information should authenticate and authorize their callers. Unauthorized Access is when a person who does not have permission to connect to or use a system gains entry in a manner unintended by the system owner. The popular term for this is “hacking”.

## VULNERABILITIES

Vulnerabilities that can lead to unauthorized access through a Web service include:

- No authentication used
- Passwords passed in plaintext
- Basic authentication used over an unencrypted communication channel

## COUNTERMEASURES

You can use the following countermeasures to prevent unauthorized access:

- Use password digests
- Use Kerberos tickets
- Use X.509 certificates

- 
- Use Windows authentication.
  - Use Digital Certificates

## PARAMETER MANIPULATION

Manipulating the data sent between the browser and the web application to an attacker's advantage has long been a simple but effective way to make applications do things in a way the user often shouldn't be able to. In a badly designed and developed web application, malicious users can modify things like prices in web carts, session tokens or values stored in cookies and even HTTP headers.

No data sent to the browser can be relied upon to stay the same unless cryptographically protected at the application layer. Cryptographic protection in the transport layer (SSL) in no way protects one from attacks like parameter manipulation in which data is mangled before it hits the wire.

Parameter tampering can often be done with:

- Cookies
- Form Fields
- URL Query Strings
- HTTP Headers

Example of Cookies manipulation from a real world example on a travel web site modified to protect the innocent (or stupid).

Cookie: lang=en-us; ADMIN=no;

y=1 ; time=10:30GMT ;

The attacker can simply modify the cookie to;

Cookie: lang=en-us; ADMIN=yes;

y=1 ; time=12:30GMT ;

## II. HTTP HEADER MANIPULATION

HTTP headers are control information passed from web clients to web servers on HTTP requests, and from web servers to web clients on HTTP responses. Each header normally consists of a single line of ASCII text with a name and a value. Sample headers from a POST request follow [5].



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Host: www.someplace.org  
Pragma: no-cache  
Cache-Control: no-cache  
User-Agent:Lynx/2.8.4dev.9  
Content-type: application/x-www-form-urlencoded  
Content-length: 49

Often HTTP headers are used by the browser and the web server software only. Most web applications pay no attention to them. However some web developers choose to inspect incoming headers, and in those cases it is important to realize that request headers originate at the client side, and they may thus be altered by an attacker.

As an example an application uses a simple form to submit a username and password to a CGI for authentication using HTTP over SSL. The username and password form fields look like this.



Some developers try to prevent the user from entering long usernames and passwords by setting a form field value `maxlength=(an integer)` in the belief they will prevent the malicious user attempting to inject buffer overflows of overly long parameters. However the malicious user can simply save the page, remove the `maxlength` tag and reload the page in his browser. Other interesting form fields include `disabled`, `readonly` and `value`. As discussed earlier, data (and code) sent to clients must not be relied upon until in responses until it is vetted for sanity and correctness. Code sent to browsers is merely a set of suggestions and has no security value.

## COUNTERMEASURES

You can use the following countermeasures to prevent parameter manipulation:

- Digital Signatures can be used to verify the users so that parameters are not tampered in transit.

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- 
- Encrypt the message payload to provide privacy.

### **III. NETWORK EAVESDROPPING[3][4]**

Network Eavesdropping or network sniffing is a network layer attack consisting of capturing packets from the network transmitted by others' computers and reading the data content in search of sensitive information like passwords, session tokens, or any kind of confidential information.

The attack could be done using tools called network sniffers. These tools collect packets on the network and, depending on the quality of the tool, analyze the collected data like protocol decoders or stream reassembling.

Depending on the network context, for the sniffing to be the effective, some conditions must be met:

- **LAN ENVIRONMENT WITH HUBS**

This is the ideal case because the hub is a network repeater that duplicates every network frame received to all ports, so the attack is very simple to implement because no other condition must be met.

- **LAN ENVIRONMENT WITH SWITCHES**

To be effective for eavesdropping, a preliminary condition must be met. Because a switch by default only transmits a frame to the port, a mechanism that will duplicate or will redirect the network packets to an evil system is necessary. For example, to duplicate traffic from one port to another port, a special configuration on the switch is necessary. To redirect the traffic from one port to another, there must be a preliminary exploitation like the arp spoof attack. In this attack, the evil system acts like a router between the victim's communication, making it possible to sniff the exchanged packets.

- **WAN ENVIRONMENT**

In this case, to make a network sniff it's necessary that the evil system becomes a router between the client server communications. One way to implement this exploit is with a DNS spoof attack to the client system.

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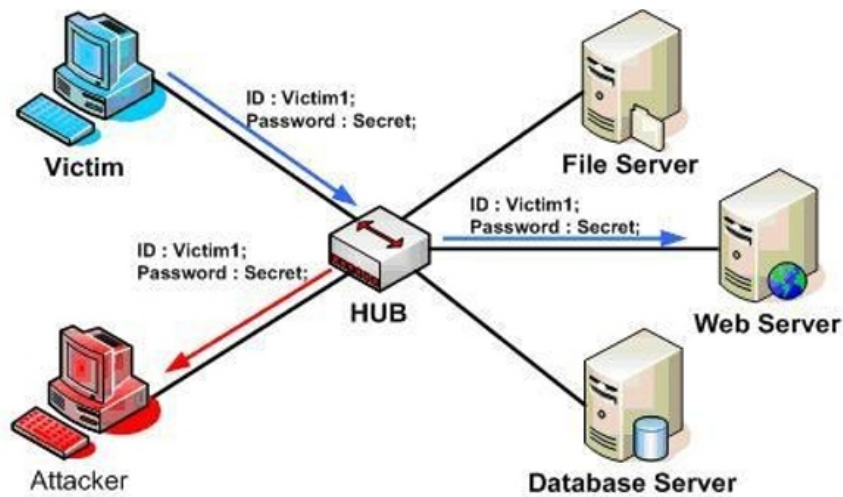
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Network Eavesdropping is a passive attack which is very difficult to discover. It could be identified by the effect of the preliminary condition or, in some cases, by inducing the evil system to respond a fake request directed to the evil system IP but with the MAC address of a different system.

## EXAMPLES

When a network device called a HUB is used on the Local Area Network topology, the Network Eavesdropping become easier because the device repeats all traffic received on one port to all other ports. Using a protocol analyzer, the attacker can capture all traffic on the LAN discovering sensitive information.

With network eavesdropping, an attacker is able to view Web service messages as they flow across the network. For example, an attacker can use network monitoring software to retrieve sensitive data contained in a SOAP message. This might include sensitive application level data or credential information.



**Figure 3.2: Local Eavesdropping attack.**

## VULNERABILITIES

Vulnerabilities that can enable successful network eavesdropping include:

- Credentials passed in plaintext
- No message level encryption used
- No transport level encryption used

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Countermeasures You can use the following countermeasures to protect sensitive messages as they flow across the network:

- Use transport level encryption such as SSL or IPSec. This is applicable only if you control both endpoints.
- Encrypt the message payload to provide privacy. This approach works in scenarios where your message travels through intermediary nodes route to the final destination.

#### **IV. DISCLOSURE OF CONFIGURATION DATA[1]**

There are two main ways in which a Web service can disclose configuration data. First, the Web service may support the dynamic generation of Web Service Description Language (WSDL) or it may provide WSDL information in downloadable files that are available on the Web server. This may not be desirable depending on your scenario.

#### **VULNERABILITIES**

Vulnerabilities that can lead to the disclosure of configuration data include:

Unrestricted WSDL files available for download from the Web server

A restricted Web service supports the dynamic generation of WSDL and allows unauthorized consumers to obtain Web service characteristics Weak exception handling.

#### **COUNTERMEASURES**

You can use the following countermeasures to prevent the unwanted disclosure of configuration data:

Authorize access to WSDL files using NTFS permissions.

- ✓ Remove WSDL files from Web server.
- ✓ Disable the documentation protocols to prevent the dynamic generation of WSDL.
- ✓ Capture exceptions and throw a Soap Exception or Soap Header Exception that returns only minimal and harmless information — back to the client.

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## V. MESSAGE REPLAY

Replay attack is a common kind of attack, the hackers are using to break the security of a web service. Web service messages can potentially travel through multiple intermediate servers. With a message replay attack, an attacker captures and copies a message and replays it to the Web service impersonating the client. The message may or may not be modified.

### Vulnerabilities

Vulnerabilities that can enable message replay include:

- ✓ Messages are not encrypted
- ✓ Messages are not digitally signed to prevent tampering
- ✓ Duplicate messages are not detected because no unique message ID is used.

The most common types of message replay attacks include:

**Basic replay attack:** The attacker captures and copies a message, and then replays the same message and impersonates the client. This replay attack does not require the malicious user to know the contents of the message.

**Man in the middle attack:** The attacker captures the message and then changes some of its contents, for example, a shipping address, and then replays it to the Web service.

### Countermeasures

In Web Sphere Application Server Versions 6 and later, when you enable integrity, confidentiality, and the associated tokens within a SOAP message, security is not guaranteed. This list of security concerns is not complete. You must conduct your own security analysis for your environment.

### Ensuring the message freshness

Message freshness involves protecting resources from a replay attack in which a message is captured and resent. Digital signatures, by themselves, cannot prevent a replay attack because a signed message can be captured and resent. It is recommended that you allow message recipients to detect message replay attacks when messages are exchanged through an open network.

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You can use the following elements, which are described in the Web services security specifications, for this purpose:

- Timestamp
- Using XML digital signature and XML encryption properly to avoid a potential security hole
- Protecting the integrity of security tokens
- Verifying the certificate to leverage the certificate path verification and the certificate revocation list
- Protecting the username token with a password

## **VI. TAMPERING[2]**

The highest risk for tampering exists at the client side. An attacker can tamper with all assets residing on the client machine or traveling over the HTTP channel. This leads to the following threats that are considered most relevant in this category.

- ✓ A SOAP (Simple Object Access Protocol) message is replayed, leading to the unintended duplication of a server action or to inconsistencies on the server.
- ✓ A SOAP message is tampered with or maliciously constructed, leading to a whole variety of problems on the server side, such as information

## **VII. DENIAL OF SERVICE**

In addition, sending a client a malicious assembly in a rich client scenario could do denial of service on that client. Also communication overload could be a threat. DoS attacks have been used as tools to make political statements [7] and extortions [8]. The latest high-profile DoS attacks against MasterCard, Visa, and other organizations linked to the late-2010 WikiLeaks incident [9] only highlight the vulnerability and susceptibility of many organizations to DoS attacks. The increased use of web services technologies to deliver major governmental services (such as the Australian Standard Business Reporting (SBR) system<sup>1</sup>) and to enable cloud computing (including Amazon clouds<sup>2</sup>) only highlights the urgency of addressing the DoS problem in web services. Recent work [6] shows that flooding attacks are still an effective way to exhaust a web service provider's CPU resources. Most existing work has not addressed the resource imbalance issue that is the key to successful flooding-based DoS attacks.

### **DoS attacks on web services**

A) Flooding Attack: This attack attempts to exhaust a server's resources by sending a large amount of legitimate requests. The request messages in this case are well-formed and valid without any malicious XML structure or content. Consequently, such an attack cannot be detected by relying on a signature

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based XML firewall. Normally, such an attack is mitigated through some forms of lower network layer packet analysis, such as IP address analysis.

B) Semantic Attack: Heavy Cryptographic Processing Attack: A well-known type of a web services semantic attack is the heavy cryptographic processing attack in which an attacker sends a payload with an oversized WS-Security header containing many cryptographic elements (such as nested encryption or a large number of digital signatures). The goal is to overload the server's resources, either through parsing a large security header or by forcing the server to process the numerous cryptographic directives.

## CONCLUSION

Securing Web Services is a major concern while using the Web applications and Services. To provide security to Web application different Encryption techniques to encrypt the passwords and messages and Digital Signatures to authenticate the users so that unauthorised persons can't access the web services.

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# Vulnerabilities in Web Pages and Web Sites

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## **ABSTRACT**

*The number of online resources is increasing day by day in the public and private sectors in all departments. Even small shopkeepers, vendors are trying to get themselves online because of various advantages. One can find each and every shopping Mall and even office (Government or Private) is either online or is in the process of becoming online. But while doing so certain security precautions/flaws exist in all such sites and that may be dangerous for their growth in the competitive market as well in the government sectors. Certain security related metrics are mandatory and are minimum for the smooth working of such websites and web portals. Also many e-governance sites at national, state and district level exist in India. Acuentix Vulnerability measurement tool has been used to check certain security flaws in two websites related with educational department. Two websites taken into account are gckarnal.org and uckkr.org.*

**Keywords:** *Web Page, website analysis, vulnerability, scanning, e-governance.*

## **INTRODUCTION**

Web applications have been highly popular since 2000 as they allow users to have an interactive experience on the Internet. Various Topologies of Networking has provided great convenience to the Government and private organizations. According to the latest figures published in the Global Information Technology Report 2009-2010 only 4.4% of the Indian population has access to the internet. At the same time, the southern Indian state of Andhra Pradesh has invested some \$5.5m in their Smart GOV initiative. This is intended to put all local government services online. The two main objectives are again to cut 'red tape' and reduce costs for the taxpayers [13]. With the help of Internet one can view static web pages, rather create personal accounts, add content, query databases and complete transactions. In this way web applications frequently collect, store and use sensitive personal data to deliver services to citizens. Customers are getting lot of benefits from these applications and ideas of e-government, e-commerce and e-learning have emerged. But there is always a risk of loss of private information stored in web applications that can be easily compromised through non ethical ways. To protect their critical IT assets, most organizations use various technical protective and detective

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solutions. Properly placing infrastructure security solutions can increase the effectiveness of an overall enterprise security profile, but technical point solutions alone won't provide a comprehensive security strategy. For an organisation to identify susceptibility to attacks before their IT systems are exploited, it must also perform regularly scheduled vulnerability assessment and remediation [14]. E-government is one of the most important aspects of the Internet. E-Government reflects the real vision for modernizing public administration and making it more effective and efficient. In this sense, it implies a holistic view on the whole administration and government system, i.e. processes, communication and information resources, cultural and social issues, organizational strategies, technical solutions, security issues etc. [1]. Organization networks often are victims of their own success. The networks that deliver ubiquitous computing to every desktop and client also bring the vulnerabilities of impatient users to their clients [2]. Those impatient users may connect themselves to the wired network without permission, resulting in a breach of perimeter defenses that leaves the wired users wide open to compromise. In the age of ICT, citizens also have become so much aware about their rights to get information from the government offices. Also many state governments have started giving services to its citizens in time bound manner. State governments in Punjab, Haryana, Himachal Pradesh and Rajasthan have started giving their services within the framework of Right to service act. Development of secure e-government systems requires a comprehensive model for security that businesses will have to be ready to meet the increased demand of effective and secure online services. Providing such secure online services in e-Government requires consideration at different levels and for the distinct domains of e-Government. To achieve this various technical aspects need to be taken care of. Many concepts and tools have been developed to provide secure transactions, to protect against hacker attacks. Successfully implementing e-government requires a level of trust on the part of all transaction can by implemented during the life cycle of the project [3]. Vulnerability means one can penetrate into websites or portals in an unauthorized way. There are certain Rogue access points through which hackers can penetrate into the portal and may do they like. The problems that may be faced in this situation of breach of security include anonymous access by authorized network users; denial of service attacks (intentional or unintentional); unintended release or compromise of sensitive information. Hacker also takes care of the fact that network performance is not degraded to avoid attention of system administrators. A web application security scanner is a program that communicates with a web application to identify potential security vulnerabilities in the web application and architectural weaknesses. Unlike source code scanners, web application scanners don't have access to the source code and therefore detect vulnerabilities by actually performing attacks. According to the Privacy Rights Clearinghouse, more than 18 million customer records have been compromised in 2012 due to insufficient security controls on corporate data and web application [8]. In a copyrighted report published in March 2012 by security vendor Cenzic, the most common vulnerability in recently tested applications are cross site scripting (37%) and SQL Injection (16%). One of the

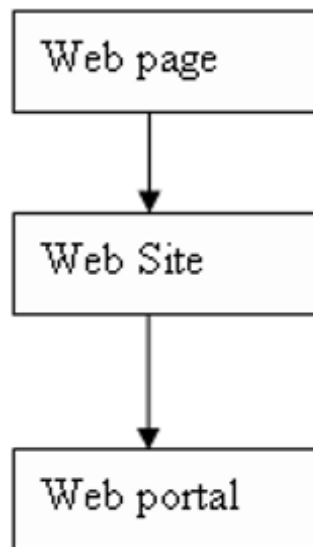
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weaknesses is that such tools can not cover 100 % of the source code of the application [8]. There is need of developing secure code and its proper testing for various vulnerabilities claimed or unclaimed. But merely developing secure code without attesting to its assurance capabilities is akin to operating an automobile without checking to ensure that the brakes work as expected. With such an outlook, a crash becomes not just possible but inevitable [7]. Also logical & technical flaws can not be found with such tools. Section 2 gives details major attacks Cross site scripting and SQL injection, section 3 gives detail about Vulnerability assessment and penetration testing, section 4 gives details about Working of Acunetix Web Vulnerability Scanner (WVS), section 5 gives certain results of two educational sites and their Vulnerability scan reports and section 6 gives conclusion of the paper.

## 2. CROSS SITE SCRIPTING AND SQL INJECTION VULNERABILITIES

By having access control, hackers are able to penetrate and are able to deface or edit the web pages. The base of web portal is web page. By combining various web pages a website is created and by combining various websites a portal, to be utilized by many people, is created. Ultimately if one can check vulnerability of web page then ultimately vulnerabilities of websites and web portals can be checked. The hierarchical base of web portal is shown here in fig 1.



**Fig. 1 Hierarchical base of a web portal**

Every web page has certain security related flaws or weaknesses as SQL Injection, Privilege escalation, authentication, authorization, data loss, access control, error handling/ information leakage, command execution, session management, client side attacks, information disclosure, denial of services, audit logs, etc. For checking the vulnerability of websites and various attacks thereon, there are various soft wares available in the market. Cross-site scripting (XSS) vulnerabilities have been reported and exploited since the 1990s. The most affected sites due to XSS vulnerabilities are social networking sites. Cross-site scripting (XSS) is a type of security vulnerability that is found in web applications, such as

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web browsers through breaches of browser security that enables attackers to inject client-side script into web pages viewed by other users. A cross-site scripting vulnerability may be used by hackers to bypass access controls. Cross-site scripting is also one of the special cases of code injection. Cross-site scripting uses well known vulnerabilities that are available in web-based applications, servers, or plug-in systems they depend upon. While injecting malicious scripts into web pages, an attacker can gain elevated access-privileges to sensitive page content, session cookies, and a variety of other information maintained by the browser on behalf of the user. Exploiting one of these known vulnerabilities, certain malicious content is mixed into the original content being delivered from the compromised site. This whole activity operates under the permissions granted to that system from the user side. Major classifications of the types of XSS are non-persistent and persistent. Non-persistent XSS vulnerability is the most common type of vulnerability being exploited. Google could allow malicious sites to attack its users who visit them while logged in. The persistent XSS vulnerability is a more devastating variant of a cross-site scripting flaw. It occurs when the data provided by the attacker is saved by the server, and then permanently displayed on normal pages returned to other users in the course of regular browsing, without proper HTML escaping. Here hacker's script is rendered automatically to third party websites rather than individual targets. SQL injection is a technique for targeting databases through a website. It is done by including small parts of SQL statements in a web form. SQL injection utilizes code injection technique to exploit vulnerability in a website's software. It happens when user input is incorrectly filtered for various special characters embedded in SQL statements. SQL commands are injected from the web form into the database and change the database content or dump the database information like credit card or passwords to the attacker. SQL injection is known for attacks on websites but it can also be used to attack any type of SQL database [11]. Such type of attacks can be used by the hackers to acquire and edit the information stored in Government databases. It is very critical to think about the loss if information regarding the owners of land is displayed to anti social elements in the society. Getting information about the bank accounts of a bank can be risky job for banks and its customers. Hence majority of the attacks on databases and e-governance are of the type SQL injection.

### **3. VULNERABILITY ASSESSMENT AND PENETRATION TESTING**

Our vulnerability is increasing daily as our use of and dependence on electronics continues to grow. The current vulnerability of our critical infrastructures can both invite and reward attack if not corrected [12] Vulnerability scanner is a computer program that is used to assess computers, computer systems, networks or applications for weaknesses. There are a number of types of vulnerability scanners available today, depending on particular targets. While functionality varies between different types of vulnerability scanners, they share a common, core purpose of enumerating the vulnerabilities present in one or more targets [5]. These two terms namely Vulnerability assessment and penetration testing are

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normally used in the same situation. Although there are certain phases that seem to similar in both the tools yet there is a lot of difference between the two terms.

- (1) Vulnerability Analysis is used to identify the vulnerabilities (weak points) on a network, whereas a Penetration Testing is used to access systems in an unauthorized way.
- (2) Vulnerability Analysis deals with potential risks, whereas Penetration Testing is actual proof of concept. Vulnerability Analysis is a process of identifying and quantifying the security Vulnerabilities in a system. Vulnerability Analysis doesn't provide validation of Security Vulnerabilities. Validation can be only done by Penetration testing [4].
- (3) A Vulnerability Analysis provides list of the flaws that exist on the system while a Penetration Testing provide an impact analysis of the flaws on the underlying network, operating system, database etc.
- (4) Through vulnerability analysis one can know about the logical flaws whereas penetration testing is used to exploit those flaws identified through vulnerability assessment. As example through vulnerability analysis one can know the status of open ports or non availability of antivirus on a particular machine and then with the help of that Penetrating testing what resources of the machine can be accessed and used, manipulate by the hackers.
- (5) Vulnerability Analysis is a passive process whereas penetrating testing is an active process where ethical hackers simulate an attack and test network and system tolerance power.
- (6) A Vulnerability Analysis explains about Vulnerabilities present and used to improve security posture whereas penetration testing can be used to break-in vulnerable systems and gives only a snapshot of the effectiveness of your security programs.

#### **4. WORKING OF ACUNETIX WEB VULNERABILITY SCANNER (WVS)**

Acunetix Web Vulnerability Scanner (WVS) is an automated web application security testing tool that audits your web applications by checking for vulnerabilities like SQL Injections, Cross site scripting and other exploitable hacking vulnerabilities [10]. Acunetix WVS scans any website or web application that is accessible via a web browser. It also offers a strong and unique solution for analyzing off-the-shelf and custom web applications including those relying on client scripts such as JavaScript, AJAX and Web 2.0 web applications. It is suitable for any small, medium sized and large organizations with intranets, extranets, and websites aimed at exchanging and/or delivering information with/to customers, vendors, employees and other stakeholders. Acunetix WVS works in the following manner:

1. The Crawler analyzes the entire website by following all the links on the site and in the robots.txt file and sitemap.xml (if available). WVS will then map out the website structure and display detailed information about every file. It also analyses hidden application files, such as web.config.

2. After the crawling process, It launches a series of vulnerability attacks on each page found, in essence emulating a hacker. Also, WVS analyses each page for places where it can input data, and subsequently attempts all the different input combinations. This is the Automated Scan Stage.
3. During the scan process, a port scan is also launched against the web server hosting the website. If open ports are found, Acunetix WVS will perform a range of network security checks against the network service running on that port.
4. As vulnerabilities are found, Acunetix WVS reports these in the 'Alerts' node. Each alert contains information about the vulnerability such as POST variable name, affected item, http response of the server
5. If open ports are found, they will be reported in the 'Knowledge Base' node. The list of open ports contains information such as the banner returned from the port and if a security test failed.
6. After a scan has been completed, it can be saved to file for later analysis and for comparison to previous scans. Using the Acunetix reporter a professional report can be created summarizing the scan [10].

## 5. FINDINGS AND RESULTS

Acunetix WVS has been applied to two educational institute websites namely gckarnal.com and uckkr.org. Results of the scanner are shown here in fig. 2 and fig. 3. Two websites have been checked for the existing vulnerabilities.

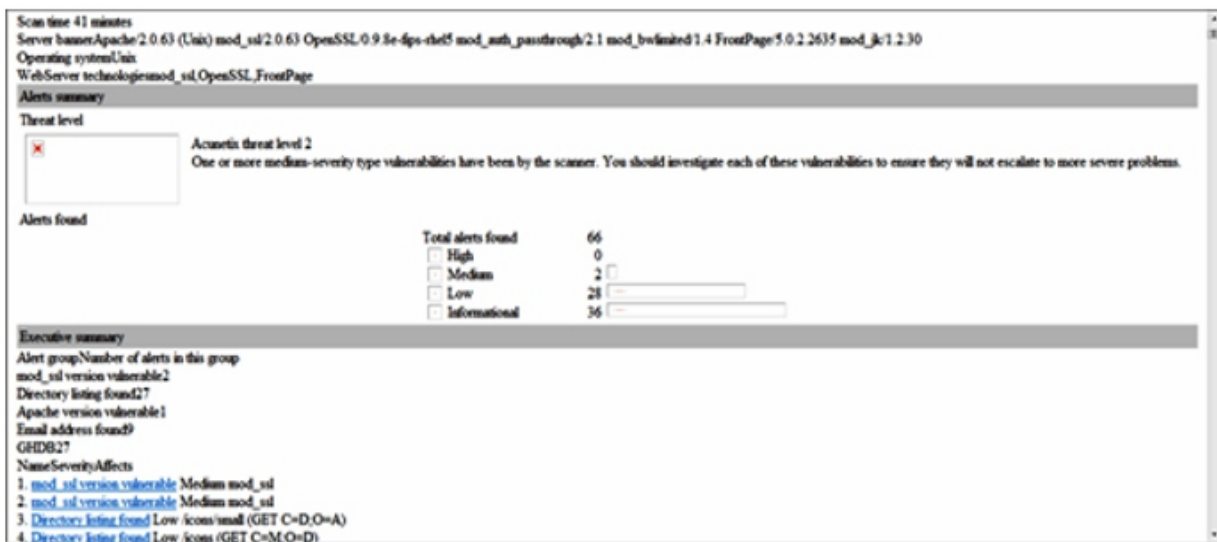


Figure 2 summary of gckarnal.com





Figure 3. Summary of uckkr.org

Both the results show that gckarnal.com has more security alerts as compared to uckkr.org. Majority of the alerts are informational or low category. Number of medium and high alerts is same for both the sites. Details of various alerts shown in results are here as under. Mod\_ssl alerts are the medium level alerts found in the both the results. Mod\_ssl is an optional module for the Apache HTTP Server. This Mod\_ssl alert would most likely result in a denial of service attack if triggered, but could theoretically allow for execution of arbitrary code. It is also clear that these alerts may be false positive. It is one of the limitations of the Vulnerability scanners that it requires human intervention for analyzing the data after scanning process. Scanners can only report vulnerabilities as per plug-ins installed in the scan database. They cannot determine whether the response is a false negative or a false positive. Hence after medium alerts, there is one message like it can be a false positive. Regarding vulnerability scanning, "false negative" is the failure to recognize an existence of a flaw in the system or the network under assessment, whereas "false positive" is the incorrect determination of the presence of vulnerability. The former might be due to missing plug-ins in a scanner database while the latter requires human judgment to confirm [6]. It is possible to provide HTTP and HTTPS with a single server machine, because HTTP and HTTPS use different server ports. The number of low level alerts is 28 and 10 for gckarnal.com and uckkr.org respectively. Low level alerts include directory listing and broken links mainly. In gckarnal.com majority of the alerts in low level category are directory listings, whereas in case of uckkr.org majority of the alerts in low level category are broken links. A link that does not work any more is called a broken link or dead link. A link may become broken for several reasons. The simplest and most common reason is that the website concerned doesn't exist anymore. Many times one gets a message like error 404-page not found, that is because of dead link and means that web server responded, but the specific page could not be found. There may be several other reasons of the broken

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link. A link might also be broken because of some content filters or firewalls and on the part of the authoring side. On an Apache HTTP Server, directory listing refers to a directory on the server that does not have a default index file. The file is usually called index.html, index.htm, index.php, etc. Hence make it sure that directory does not contain sensitive information or you may want to restrict directory listings from the web server configuration. In informational alerts category majority of the alerts are based on the e-mail address found and related with icons and pictures. Other informational alerts are related with Google hacking database (GHDB) or icons and Jpg files available on these sites. While implementing e-governance projects, there is a gap between those making concepts and those who have to implement them. Action has to be taken to improve the conditions for successfully implementing e-Government projects [9].

## 6. CONCLUSION

Acunetix Web Vulnerability Scanner is used for website security scanning that checks for SQL injection, Cross site scripting and other vulnerabilities. It checks password strength on authentication pages and automatically audits shopping carts, forms, dynamic content and other web applications. Both the websites taken in consideration are educational institute websites. After completion of the scan a detailed report is provided and reports those pinpoints where vulnerabilities exist. By looking at the report it is clear that majority of the security alerts are informational type and are not counted in high level of alerts. Overall uckkr.org is having fewer alerts and is more secure as compared to gckarnal.com. Also there is a lot of difference in the scan time of both the portals. Interestingly website having more vulnerability takes more time for vulnerability scanning. Hence e-governance portals must also be tested against such vulnerabilities before rolling out, otherwise sensitive information related with the citizen's database including private information may be compromised and utilized wrongly by the hackers.

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